# PALM Intranet

<b>Application</b>		SEARCH
Number	J	A Continued a feet a support

IDS Flag Clearance for Application 09240250



Content	Mailroom Date	Entry Number	IDS Review	Reviewer
M844	03-18-1999	5	V	06-16-2001 21:31:58 EXPO- CONV
M844	10-29-1999	7	Image: Control of the	06-16-2001 21:31:58 EXPO- CONV
M844	03-15-2001	9	v	06-16-2001 21:31:59 EXPO- CONV

UPDATE.

# Refine Search

# Search Results -

Terms	Documents
L2 and (((activat\$ or execut\$) adj2 link\$) with (email\$ or mail\$ or "e-mail"))	12

US Pre-Grant Publication Full-Text Database US Patents Full-Text Database

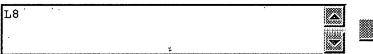
US OCR Full-Text Database

Database: EPO Abstracts Database

JPO Abstracts Database Derwent World Patents Index

IBM Technical Disclosure Bulletins

Search:





Refine Search





Interrupt

# **Search History**

# DATE: Monday, October 03, 2005 Printable Copy Create Case

Set Name side by side	Query	Hit Count	Set Name result set
DB=P	GPB,USPT; THES=ASSIGNEE; PLUR=YES; OP=OR		
<u>L8</u>	L2 and (((activat\$ or execut\$) adj2 link\$) with (email\$ or mail\$ or "email"))	12	<u>L8</u> ੍.
<u>L7</u>	L2 and ((activat\$ or execut\$) adj2 link\$)	72	<u>L7</u>
<u>L6</u>	L2 and ((activat\$ or execut\$) 2w link\$)	1790	<u>L6</u>
<u>L5</u>	L2 and ((activat\$ or execut\$) (w2) link\$)	1790	<u>L5</u>
<u>L4</u>	L2 and ((activat\$ or execut\$) (2w) link\$)	1790	<u>L4</u>
<u>L3</u>	L2 and ((activat\$ or execut\$) near3 link\$)	144	<u>L3</u>
<u>L2</u>	L1 and ((html or link\$) with (email\$ or mail\$ or "e-mail"))	1806	<u>L2</u>
<u>L1</u>	((html or link\$) same (email\$ or mail\$ or "e-mail")) and @ad<=19990129	3783	<u>L1</u>

# **END OF SEARCH HISTORY**

# **Hit List**

Glear Generate Collection Print Fwd Refs Bkwd Refs
Generate ©ACS

# **Search Results** - Record(s) 1 through 10 of 12 returned.

☐ 1. Document ID: US 6690417 B1

Using default format because multiple data bases are involved.

L8: Entry 1 of 12

File: USPT

Feb 10, 2004

US-PAT-NO: 6690417

DOCUMENT-IDENTIFIER: US 6690417 B1

\*\* See image for Certificate of Correction \*\*

TITLE: Image processing method, an image processing apparatus, an image input device, a photographing device, a photographing system, a communication device, a communication system, and a storage medium

DATE-ISSUED: February 10, 2004

INVENTOR-INFORMATION:

NAME	CITY	STATE	ZIP CODE	COUNTRY
Yoshida; Shigeo	Yokohama			JP
Sonobe; Hiraku	Yokohama		•	JP
Ono; Satoshi	Yamoto			JP
Ohara; Keiji	Yokohama		· · · · · · · · · · · · · · · · · · ·	JP
Matsumoto; Shinichi	Yokohama			JP
Seki; Takayuki	Tokyo			JP ·

US-CL-CURRENT: 348/231.1; 348/222.1, 455/556.1, 455/557, 711/170

Full Title Citation Front	Review Classification	L'ate	Reference	a produce de la companya de la comp	Claima	F300C	11386 [14
	<u>.</u>						
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□ 2. Document ID:	US 6496744 B1						
L8: Entry 2 of 12	F	File:	USPT		Dec 1	7, 2002	

US-PAT-NO: 6496744

DOCUMENT-IDENTIFIER: US 6496744 B1

TITLE: Method and system for custom manufacture and delivery of a data product

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Full Title Citati	on Front Review Classificatio	n Date Reference	8 20 9 1932 98 198 Claims KMC Draw De
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☐ 3. Document ID: US 6285991 B1

L8: Entry 3 of 12

File: USPT

Sep 4, 2001

US-PAT-NO: 6285991

DOCUMENT-IDENTIFIER: US 6285991 B1

\*\* See image for Certificate of Correction \*\*

TITLE: Secure interactive electronic account statement delivery system

Full Title Citation Front Review Classification Date Reference ☐ 4. Document ID: US 6223213 B1 L8: Entry 4 of 12 File: USPT Apr 24, 2001

US-PAT-NO: 6223213

DOCUMENT-IDENTIFIER: US 6223213 B1

TITLE: Browser-based email system with user interface for audio/video capture

☐ 5. Document ID: US 6195564 B1

L8: Entry 5 of 12

File: USPT

Feb 27, 2001

US-PAT-NO: 6195564

DOCUMENT-IDENTIFIER: US 6195564 B1

TITLE: Method for automatically establishing a wireless link between a wireless

modem and a communication device

Full Title Citation Front Review Classification Date Reference ☐ 6. Document ID: US 6101485 A L8: Entry 6 of 12 File: USPT Aug 8, 2000

US-PAT-NO: 6101485

DOCUMENT-IDENTIFIER: US 6101485 A

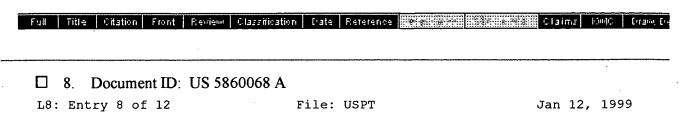
TITLE: Electronic solicitations for internet commerce

Full Title Citation Front Review Classification Date Reference Reference Citation Citation Front Review Classification Date Reference ☐ 7. Document ID: US 6088702 A L8: Entry 7 of 12 Jul 11, 2000 File: USPT

US-PAT-NO: 6088702

DOCUMENT-IDENTIFIER: US 6088702 A

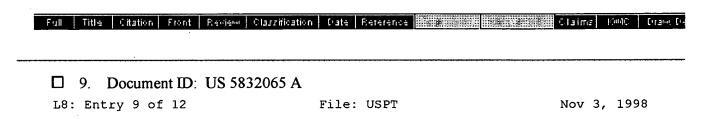
TITLE: Group publishing system



US-PAT-NO: 5860068

DOCUMENT-IDENTIFIER: US 5860068 A

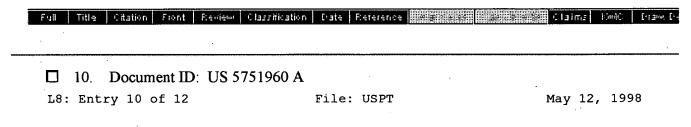
TITLE: Method and system for custom manufacture and delivery of a data product



US-PAT-NO: 5832065

DOCUMENT-IDENTIFIER: US 5832065 A

TITLE: Synchronous voice/data message system

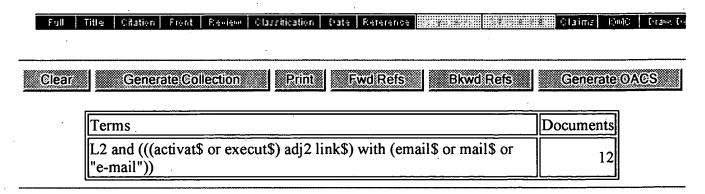


US-PAT-NO: 5751960

DOCUMENT-IDENTIFIER: US 5751960 A

\*\* See image for <u>Certificate of Correction</u> \*\*

TITLE: Electronic mail system using double forwarding suppressing function for administrating electronic message that having data format that can not be handled at destination side



# **Hit List**

Generate Collection Print Fwd Refs Bkwd Refs

Generate @AGS

# **Search Results** - Record(s) 11 through 12 of 12 returned.

☐ 11. Document ID: US 4940887 A

Using default format because multiple data bases are involved.

L8: Entry 11 of 12

File: USPT

Jul 10, 1990

US-PAT-NO: 4940887

DOCUMENT-IDENTIFIER: US 4940887 A

\*\* See image for Certificate of Correction \*\*

TITLE: Automatic mail handling and postage vending machine

DATE-ISSUED: July 10, 1990

INVENTOR-INFORMATION:

NAME

CITY

STATE

ZIP CODE

COUNTRY

Sheng-Jung; Wu

Taipei

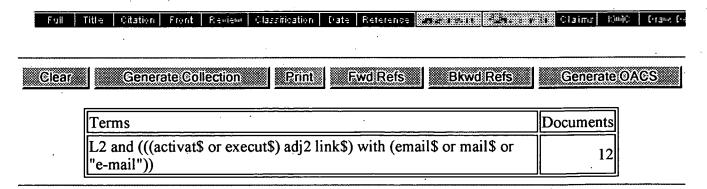
US-CL-CURRENT: <u>235/381</u>; <u>177/25.15</u>, <u>235/375</u>, <u>235/376</u>, <u>235/377</u>, <u>235/383</u>, <u>235/432</u>, <u>700/224</u>, <u>705/406</u>, <u>705/407</u>, <u>705/408</u>

Full Title Citation	Front Review Cla	ssitication Date Reference	ale va Clair	me 1000C Errain Er
☐ 12. Docum	nent ID: US 3960	0317 A		
L8: Entry 12	of 12	File: USPT	Jur	1, 1976

US-PAT-NO: 3960317

DOCUMENT-IDENTIFIER: US 3960317 A

TITLE: Mail box with signal attachment



<b>Display Format:</b>	- Cha	inge Format
Previous Page	Next Page	Go to Doc#

## First Hit Fwd Refs

# <u>Previous Doc</u> <u>Next Doc</u> <u>Go to Doc#</u>

# Generate Collection Prin

L8: Entry 2 of 12

File: USPT

Dec 17, 2002

US-PAT-NO: 6496744

DOCUMENT-IDENTIFIER: US 6496744 B1

TITLE: Method and system for custom manufacture and delivery of a data product

DATE-ISSUED: December 17, 2002

INVENTOR-INFORMATION:

NAME CITY STATE ZIP CODE COUNTRY

Cook; David Philip Dallas TX 75230

APPL-NO: 09/ 228458 [PALM]
DATE FILED: January 11, 1999

INT-CL: [07] G06 F 19/00

US-CL-ISSUED: 700/95; 700/48, 705/26 US-CL-CURRENT: 700/95; 700/48, 705/26

FIELD-OF-SEARCH: 700/95-103, 700/48, 705/26-30, 705/16, 705/17, 705/18, 705/51-52,

705/64, 705/75-77, 395/200.42, 395/200.36, 395/200.47, 395/200.59, 395/200.32,

Search Selected Search ALL

395/200.33, 707/104, 707/3, 707/6

PRIOR-ART-DISCLOSED:

#### U.S. PATENT DOCUMENTS

	30000000000000000000000000000000000000	ANNUAL XARIBRAMANAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	
•			
PAT-NO	ISSUE-DATE	PATENTEE-NAME	US-CL
5721903	February 1998	Anand et al.	707/5
5860068	January 1999	Cook	705/26
5918213	June 1999	Bernard et al.	705/26
5923552	July 1999	Brown et al.	364/468.06
5968110	October 1999 .	Westrope et al.	703/27
5970471	October 1999	Hill	705/26
5974004	October 1999	Dockes et al.	369/30
6023683	February 2000	Johnson et al.	705/26
6032130	February 2000	Alloul et al.	705/27

ART-UNIT: 2125

PRIMARY-EXAMINER: Picard; Leo

ASSISTANT-EXAMINER: Bahta; Kidest

ATTY-AGENT-FIRM: Hughes & Luce LLP

#### ABSTRACT:

A system for selling, manufacturing and distributing a custom digital data product from retail stores, over the Internet, over the telephone, or by electronic means (e.g., fax, e-mail, and the like) wherein a customer is provided (e.g., by electronic mail verification) order tracking information. After a customer selects a "set" of sound recordings or data from a library or catalog of such recordings or data and payment or credit is received or verified, an image of the "set" is assembled from a storage or "disk" farm. The image is preferably assembled at a manufacturing facility, e.g., a CD-ROM burner farm, where the product is then made. Every data object on the product may have a code associated therewith for later reference. The disk and burner farms communicate via a high speed communications subsystem to facilitate continuous processing. Upon assembly and manufacture, the product is packaged and shipped. Throughout the manufacture and distribution, the customer may track the process by activating a hyperlink in one or more e-mail confirmation messages provided by the service provider, or by entering order/tracking numbers from retail terminals or by telephone, or the like.

32 Claims, 2 Drawing figures

Next Doc Go to Doc# Previous Doc

# Generate Collection Prin

Y

L8: Entry 2 of 12

File: USPT

Dec 17, 2002

DOCUMENT-IDENTIFIER: US 6496744 B1

TITLE: Method and system for custom manufacture and delivery of a data product

# Application Filing Date (1): 19990111

#### Detailed Description Text (8):

Each of the machines (possibly including the network computers located at the retail establishments) that interface to or form part of the system preferably include a "suite" or collection of known Internet tools to access other computers of the network and thus to obtain certain services. These services may include one-to-one messaging (e-mail), one-to-many messaging (bulletin board), on-line chat, file transfer and browsing. Various known Internet protocols are used for these services. Thus, for example, browsing is effected using the Hypertext Transfer Protocol (HTTP) or such other protocols hereinafter developed or adopted, which provides users access to multimedia files using Hypertext Markup Language (HTML) or any other hereinafter developed or adopted markup, scripting or alternative language or technique. The collection of servers that use HTTP comprise the World Wide Web, which is currently the Internet's multimedia information retrieval system. Digital files are normally transferred over the Internet using the File Transfer Protocol (FTP) in a known manner.

#### Detailed Description Text (25):

In particular, after credit or payment is verified, the management subsystem (or the Internet server) preferably notifies the customer of an order "confirmation" number. Although not required, this notification may be in the form of an e-mail message that includes a hyperlink (with the order number comprising part of the link). When the user selects the hyperlink, the user's Web browser is launched to a tracking page (which is usually a page at the Internet server 15) that provides order status updates to the customer. The user may alternatively navigate to the tracking page and enter a tracking number to obtain the given manufacturing status updates.

#### Detailed Description Text (27):

Shipping management subsystem 19 also preferably generates a second  $\underline{e-mail}$  message or otherwise provides information to the customer that his or her custom CD-ROM has been shipped. Thus, for example, the second  $\underline{e-mail}$  may include a hyperlink with an embedded shipping tracking number such that when the customer activates the link, he or she may access a tracking system (e.g., a third party site such as the UPS.RTM. or Federal Express.RTM. Web site) so that the particular movements of the product can be readily determined.

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## First Hit Fwd Refs

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#### Generate Collection Print

L8: Entry 3 of 12

File: USPT

Sep 4, 2001

US-PAT-NO: 6285991

DOCUMENT-IDENTIFIER: US 6285991 B1

\*\* See image for Certificate of Correction \*\*

TITLE: Secure interactive electronic account statement delivery system.

DATE-ISSUED: September 4, 2001

INVENTOR-INFORMATION:

NAME

CITY

STATE

ZIP CODE

COUNTRY

Powar; William L.

Palo Alto

CA

ASSIGNEE-INFORMATION:

NAME

Association

CITY

STATE ZIP CODE COUNTRY TYPE CODE

Visa International Service

Foster City

CA

02

APPL-NO: 08/ 766498 [PALM] DATE FILED: December 13, 1996

INT-CL: [07]  $\underline{\text{H04}}$   $\underline{\text{L}}$   $\underline{9/32}$ ,  $\underline{\text{G06}}$   $\underline{\text{F}}$   $\underline{17/60}$ 

US-CL-ISSUED: 705/76; 705/78, 705/40, 713/156, 713/175 US-CL-CURRENT: <u>705/76</u>; <u>705/40</u>, <u>705/78</u>, <u>713/156</u>, <u>713/175</u>

FIELD-OF-SEARCH: 380/23, 380/24, 380/30, 380/49, 380/277, 705/40, 705/26, 705/14,

705/76, 705/77, 705/34, 713/105-159

PRIOR-ART-DISCLOSED:

#### U.S. PATENT DOCUMENTS

Search Selected Search All Clear

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PAT-NO	ISSUE-DATE	PATENTEE-NAME	US-CL
5007084	April 1991	Materna et al.	380/24
<u>5193055</u>	March 1993	Brown et al.	
5214702	May 1993	Fischer	380/30
5337360	August 1994	Fischer	
5383113	January 1995	Kight et al.	705/40
5465206	November 1995	Hilt et al.	705/40
5557518	September 1996	Rosen	

5699528	December 1997	Hogan	395/240
5748738	May 1998	Bisbee et al.	380/25
5794210	August 1998	Goldhaber et al.	705/14
5832460	November 1998	Bednar et al.	705/27
5848397	December 1998	Marsh et al.	705/14
5848400	December 1998	Chang	705/35
<u>5867578</u>	February 1999	Brickell et al.	380/23

#### FOREIGN PATENT DOCUMENTS

FOREIGN-PAT-NO 328232

PUBN-DATE

. COUNTRY

US-CL

August 1989

EΡ

#### OTHER PUBLICATIONS

Bellare et al, "iKP--A Family of Secure Electronic Payment Protocols", First USENIX Workshop on Electronic Commerce, USENIX Association, Jul. 11-12, 1995, paper dated Aug. 2, 1995; pp. 89-106, see pp. 94 and 96.

Written Opinion of IPEA/US, WIPO dated Mar. 2, 1999.

Kolletzki S: "Secure Internet banking with Privacy Enhanced Mail--A Protocol for reliable exchang eof secured order forms", Computer Networks and ISDN Systems, vol. 14, No. 28, Nov. 1996, p. 1891-1899 XP004014500.

Sirbu M et al.: "Netbill: An Internet Commerce System Optimized for Network Delivered Services", Digest of Papers of the Computer Society Computer Conference (Spring) Compcon, Technologies for the Information Superhighway, San Francisco, Mar. 5-9, 1995, No. Conf. 40, Mar. 5, 1995, Institute of Electrical and Electronics Engineers, pp. 20-25, XP000577034, see figure 3.

"Apply Your Marketing Talent to Promote On-Line Banking", Bank Marketing, May 1, 1996, pp. 25-30, XP000579413, see p. 28.

Secure Electronic Transaction (SET) Specification; Jun. 1996 Draft; Book 1: Business Description.

Secure Electronic Transaction (SET) Specification; Jun. 1996 Draft: Book 2: Programmer's Guide; Book 3: Formal Protocol Specification.

Landis, Ken; The Perfect Passports to Global Electronic Banking; The Automated Banker; Oct. 1990 pp. 47-49.

Medvinsky, Gennady and Neuman, B. Clifford; NetCash: A design for practical electronic currency on the Internet; Association For Computing Machinery; 1993 pp. 1-5.

Perry, Tekla S.; Electronic Banking goes to market; IEEE Spectrum; Feb. 1988 pp. 46-49.

ART-UNIT: 212

PRIMARY-EXAMINER: Barron, Jr.; Gilberto

ATTY-AGENT-FIRM: Beyer Weaver & Thomas, LLP

## ABSTRACT:

The present invention consists of a secure interactive electronic account statement delivery system suitable for use over open networks such as the Internet. The invention utilizes a certification hierarchy to insure that electronic bills,

invoices, and other account statements can be securely sent over open networks. The participants in the system are a certification authority, certificated banks, billers, and customers. The certification authority grants digital certificates to the certificated banks, which in turn grant digital certificates to billers and customers. Digital certificates form the basis for encryption and authentication of network communications, using public and private keys. The certificates associate a customer and biller with a certificated bank and with the electronic billing system, much like payment cards associate a customer with a payment card issuer and a particular payment card system. Digital signatures are used for authentication and non-repudiation. The certificates may be stored as digital data on storage media of a customer's or biller's computer system, or may be contained in integrated circuit or chip cards physically issued to billers and customers. The electronic bill itself may be a simple text message containing the equivalent of summary information for the bill, or may be more elaborate. In one embodiment of the invention, the electronic bill contains a number of embedded links, for example an embedded URL of a biller's world wide web select that allows the customer to interactively bring up detailed billing information by activating the <a href="link"><u>link</u></a>. The <a href="mailto:e-">e-</a> mail message may also include links to third party websites,

69 Claims, 15 Drawing figures

Previous Doc Next Doc Go to Doc#

# Generate Collection

Print

L8: Entry 3 of 12 File: USPT Sep 4, 2001

DOCUMENT-IDENTIFIER: US 6285991 B1

\*\* See image for Certificate of Correction \*\*

TITLE: Secure interactive electronic account statement delivery system

#### Abstract Text (1):

The present invention consists of a secure interactive electronic account statement delivery system suitable for use over open networks such as the Internet. The invention utilizes a certification hierarchy to insure that electronic bills, invoices, and other account statements can be securely sent over open networks. The participants in the system are a certification authority, certificated banks, billers, and customers. The certification authority grants digital certificates to the certificated banks, which in turn grant digital certificates to billers and customers. Digital certificates form the basis for encryption and authentication of network communications, using public and private keys. The certificates associate a customer and biller with a certificated bank and with the electronic billing system, much like payment cards associate a customer with a payment card issuer and a particular payment card system. Digital signatures are used for authentication and non-repudiation. The certificates may be stored as digital data on storage media of a customer's or biller's computer system, or may be contained in integrated circuit or chip cards physically issued to billers and customers. The electronic bill itself may be a simple text message containing the equivalent of summary information for the bill, or may be more elaborate. In one embodiment of the invention, the electronic bill contains a number of embedded links, for example an embedded URL of a biller's world wide web server that allows the customer to interactively bring up detailed billing information by activating the link. The email message may also include links to third party websites.

## Application Filing Date (1): 19961213

#### Brief Summary Text (29):

The e-mail message itself may be a simple-text message containing the equivalent of summary information for the bill, or may be a more elaborate bill containing detailed text and graphics. However, the bill delivery system of the present invention allows the creation of much more elaborate bills. In one embodiment of the invention, the e-mail message contains a number of embedded links, for example an embedded URL of a biller's world wide web server that allows the customer to interactively bring up detailed billing information at a touch of an on-screen button that activates the link. The e-mail message may also include links to third party web sites offering special product promotions or other services, thereby performing the same function, but with greater flexibility as that performed by marketing materials included in mailed hard-copy bills. The e-mail message may also contain an embedded command to send the biller a confirmation message when the customer first displays the biller's message. Customer certificates and customer digital signatures are used to insure authenticity of communications originated by a customer.

## Detailed Description Text (28):

In one embodiment, the body of the e-mail message contains the summary bill data, as well as links for accessing detailed billing data, for obtaining advertising

materials, and for initiating electronic payment of the bill. The biller appends the biller's digital certificate, digitally signs the body of the  $\underline{e-mail}$  message, and encrypts the entire  $\underline{e-mail}$  message, including the digital signature, using the customer's public key (or using a session key encrypted with the customer's public key). The biller then sends the encrypted message (and encrypted session key, if applicable) to the customer.

#### Detailed Description Text (34):

If the customer activates the bill detail option at block 809, the customer's software sends a request to the biller for detailed information. The  $\underline{\text{link}}$  to the detailed bill information contained in the  $\underline{\text{e-mail}}$  message contains the appropriate network address to which the request should be transmitted. The request contains a unique bill identification number obtained from the summary bill. The customer's software may append the customer's digital certificate to the body of the message. The customer's software digitally signs the message, optionally encrypts the message, if additional security is needed, using the biller's public key (or a session key generated by the customer's software and encrypted with the biller's public key), and transmits the message to the address for the appropriate biller detail server specified in the link at block 810.

#### Detailed Description Text (49):

In one embodiment of the invention, a certificate issued by a certificated bank to a customer may be used by the customer to make electronic payments as well as to receive electronic statements, and a certificate issued by a certificated bank to a biller may be used by the biller to receive electronic payments as well as to present bills electronically. In one embodiment, a customer or biller applying for a certificate from a certificated bank may request that an electronic payment account be established that is linked to the certificate. In one embodiment, such an account functions much like a credit card account or a checking account with debit card access. The customer sends a biller an authorization to receive payment from the customer's payment account, the biller conveys the authorization to the customer's certificated bank, and the customer's certificated bank electronically transmits the authorized amount to the biller's certificated bank for payment into the biller's electronic payment account In another embodiment, the customer may use the customer's certificate to make electronic payments using an existing payment card. In one embodiment, the customer sends a payment authorization to the biller in which the customer specifies the amount being paid and the credit card (or other payment card) account number to be charged. The customer's software digitally signs the payment authorization by encrypting a message digest of the payment authorization with the customer's private key. The customer's software appends the customer's certificate to the digitally signed payment authorization and encrypts the customer's payment authorization, digital signature, and certificate using a session key. The customer's software encrypts the session key using the biller's public key, appends the encrypted session key to the rest of the message, and sends the resulting message via e-mail to the biller. The biller decrypts the session key using the biller's private key and uses the session key to decrypt the customer's certificate, digital signature and payment authorization. The biller verifies the authenticity of the customer's certificate, and verifies that the message digest obtained by decrypting the customer's digital signature using the customer's public key matches a message digest of the customer's payment authorization. The biller subnits the payment authorization to the appropriate payment card authority, and the biller's account is credited with the payment amount In one embodiment, the biller retains a copy of the customer's payment authorization and digital signature for accountability and to prevent repudiation of the payment authorization by the customer.

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# First Hit Fwd Refs

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Next Doc

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Generate Collection

Print

L8: Entry 4 of 12

File: USPT

Apr 24, 2001

US-PAT-NO: 6223213

DOCUMENT-IDENTIFIER: US 6223213 B1

TITLE: Browser-based email system with user interface for audio/video capture

DATE-ISSUED: April 24, 2001

INVENTOR-INFORMATION:

NAME CITY STATE ZIP CODE COUNTRY Cleron; Michael A. Menlo Park CA Lovstrand; Lennart Palo Alto CA Yaksick; Jeffrey D. Sunnyvale CA

Callahan; Sean M. St. Paul MN

Krueger; Mark H. Fukuoka JP

ASSIGNEE-INFORMATION:

NAME CITY STATE ZIP CODE COUNTRY TYPE CODE

WebTV Networks, Inc. Mountain View 02

APPL-NO: 09/ 126614 [PALM] DATE FILED: July 31, 1998

INT-CL: [07]  $\underline{G06} + \underline{13}/\underline{00}$ 

US-CL-ISSUED: 709/206; 709/219, 709/328 US-CL-CURRENT: 709/206; 709/219, 719/328

FIELD-OF-SEARCH: 709/204, 709/206, 709/217, 709/219, 709/313, 709/317, 709/328,

709/329, 707/501

PRIOR-ART-DISCLOSED:

#### U.S. PATENT DOCUMENTS

Search ALL

		•	
PAT-NO	ISSUE-DATE	PATENTEE-NAME	US-CL
5557320	September 1996	Krebs	348/12
5781901	July 1998	Kuzma	707/10
<u>5937160</u>	August 1999	Davis et al.	707/10
5974449	October 1999	Chang et al.	709/206
6014689	January 2000	Budge et al.	709/206

Search Selected

#### FOREIGN PATENT DOCUMENTS

FOREIGN-PAT-NO WO 97/27534

PUBN-DATE

COUNTRY

US-CL

July 1997

WΟ

#### OTHER PUBLICATIONS

Foo, S. et al, System Architectural Design for Delivering Video Mail over the World-Wide-Web, Division of Software Systems, Nanyang Technological University, 1997, J. of Comput. Sci. & Technol., vol. 12, pp. 372-385. Handley, M. et al, The World-Wide Web: How Servers Work, The Interoperability Report, 1995, Connexions, pp. 12-24.

ART-UNIT: 214

PRIMARY-EXAMINER: Vu; Viet D.

ATTY-AGENT-FIRM: Lee & Hayes, PLLC

#### ABSTRACT:

A browser-based email system has a thin client connected to a host mail server. The thin client implements a browser. The host mail server provides pages to the thin client, which can be rendered by the browser to present an email service to a user. The thin client is equipped to receive audio and video data and supports a user interface to facilitate capture of the audio or video data for inclusion in an email message. After a data stream is captured and stored locally at the client, the browser submits a request to the host mail server that contains a token in lieu of the data stream. The host mail server returns a response specifying a new page that contains the email message. The response also includes the token and indicates a location in the new page at which the audio or video data is to be rendered. Upon receiving the response, the browser inserts the data stream into the new page at the location and renders the new page. After the user has reviewed the email message, the user can send the email message, causing the browser to submit another request to the host mail server that contains both the email message and the audio or video data. Upon receiving this second request, the host mail server converts the email message and the audio or video data to a MIME message and forwards the MIME message to the intended recipient.

16 Claims, 10 Drawing figures

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# Generate Collection Print

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L8: Entry 4 of 12

File: USPT

Apr 24, 2001

DOCUMENT-IDENTIFIER: US 6223213 B1

TITLE: Browser-based email system with user interface for audio/video capture

# Application Filing Date (1): 19980731

## Brief Summary Text (8):

Browser-based <u>email</u> systems are well suited for thin clients. The client <u>mailbox</u> is maintained at a server and the client accesses the <u>mailbox</u> using standard Web protocol, such as HTTP (hypertext transport protocol). The server serves images of the <u>mailbox</u> and opened <u>mail</u> messages as standard pages written in a markup language, such as <u>HTML</u> (hypertext markup language). The client browser renders the pages so that the user perceives a full functioning email system.

#### Brief Summary Text (14):

After the user has reviewed the <a href="mailto:message">message</a>, the user can click a "Send" <a href="mailto:link">link</a> on the rendered email page to send the <a href="mailto:mailto:message">mailto:message</a> to an intended recipient. <a href="mailto:open">open</a> activation of the Send" <a href="mailto:link">link</a>, the browser submits another request to the host <a href="mailto:mailt

#### Detailed Description Text (7):

The client 22 implements a hyperlink browser 30 to browse the Web and to use the <a href="mailto:email">email</a> system. The Web browser 30 presents a user interface (UI) 32 that includes a screen space to display rendered pages written in a markup language, such as <a href="https://emailto:https://e

### Detailed Description Text (9):

If the user wishes to open one of the <u>mail</u> messages, the user clicks a button or hyperlink that causes the client to send a request to the <u>mail</u> service 36 at the host <u>mail</u> server 24. In response, the <u>mail</u> service 36 opens the requested <u>mail</u> message, constructs a new <u>HTML</u> page containing the contents of the <u>mail</u> message, and downloads the <u>HTML</u> page to the client 22. The user can then undertake other <u>email</u> functions, such as replying to a message or creating a new message, with each action resulting in the <u>mail</u> service 36 creating and downloading an <u>HTML</u> page with an appropriate image. Thus, to the user, the client appears to be running a local <u>email</u> program.

#### Detailed Description Text (23):

FIG. 5 shows an <a href="mail">email</a> page 110 rendered by the browser UI 32. The <a href="mail">email</a> page 110 is accessed and displayed by selecting an appropriate hypertext <a href="link">link</a> on a home page. The <a href="mail">email</a> page 110 includes a logo 112, a workspace 114, and <a href="mail">multiple links 116-122</a>. The workspace 114 has a text area 124, with "From", "To", and "Subject" lines, and a "Send" button 126. The user can enter a new <a href="mail">mail</a> message using this screen.

## Detailed Description Text (24):

Link 116 is a hypertext link to a mail list that lists incoming mail messages chronologically. Link 118 is a hypertext link to a list of addresses that the user might wish to select an intended recipient. Links 120 and 122 are used to facilitate audio and video capture for inclusion of an audio or video clip in the email message. Actuation of link 120 brings up an audio capture panel that provides UI functions to enable a user to capture an audio stream input into the microphone. Actuation of link 122 brings up a video capture panel that provides UI functions to enable a user to capture a video stream from the video input or from the television signal.

#### Detailed Description Text (25):

FIG. 6 shows the audio capture panel 130 overlaid on the <a href="mailto:email

#### Detailed Description Text (30):

FIG. 7 shows the video capture panel 150 overlaid on the <a href="mailto:email

#### Detailed Description Text (38):

At step 200, the user activates the link to the email page 110. In response, the browser sends a request over to the host email service 36, which generates and serves the email page 110 (step 202). The page is written in markup language, such as <a href="https://https:/

#### Detailed Description Text (39):

At step 206, the user activates either the "Recording" <u>link</u> 120 or the "Photo" <u>link</u> 122. <u>Activation of link</u> 120 causes the audio capture panel 130 to appear over the <u>email</u> page 110, as shown in FIG. 6. <u>Activation of link</u> 122 causes the video capture panel 150 to appear over the email page 110, as shown in FIG. 7.

#### Detailed Description Text (41):

After the user has captured the desired audio or video clip, the user adds the clip to the <u>email</u> message by clicking the "Add to Message" button 138 or 158 in the capture panels (step 212). Activation of the button causes the browser to send a request for new <u>HTML email</u> page that shows both the message and the attached clip. However, rather than sending across the entire video or audio clip, the browser simply inserts a token that is representative of the attached clip. The token may include such information as the name of the audio or video file, the size of the video image, and so forth. This results in a substantial savings in transmission time as the large size audio or video files are not needlessly transferred over to the host mail server merely to be transferred back again with the next page.

#### Detailed Description Text (42):

At step 214, the host  $\underline{\text{mail}}$  service generates a response specifying a new  $\underline{\text{HTML}}$  page containing the  $\underline{\text{email}}$  message. The response also includes the token and indicates a location in the new page at which the audio or video data is to be rendered. The host  $\underline{\text{mail}}$  service returns the response to the client.

#### Detailed Description Text (43):

At step 216, the browser extracts the token and retrieves the audio or video file referenced by the token from the storage 34. The browser inserts the image or sound bite at the indicated location in the <a href="https://example.com/HTML email">HTML email</a> page. The browser then renders the HTML email page with the image or sound bite shown attached to the bottom (step

# Detailed Description Text (45):

When the message is complete, the user clicks the "Send" link 126 in the email screen (step 220 in FIG. 10). In response, the browser sends the text and audio/video file over to the host\_mail service using a conventional POST command of HTTP. The host mail service converts the text and audio/video files to a MIME message (step 222 in FIG. 10), and forwards the MIME message to the intended recipient (step 224 in FIG. 10). The intended recipient can then render the MIME message using a browser to read and see or listen to the attached clip.

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#### Generate Collection Print



L8: Entry 6 of 12

File: USPT

Aug 8, 2000

DOCUMENT-IDENTIFIER: US 6101485 A

TITLE: Electronic solicitations for internet commerce

#### Abstract Text (1):

A method for engaging in electronic commerce over the Internet, comprising the steps of: programming a first electronic mail (e-mail) message to include: a description of at least one product available for sale by an electronic commerce (e-commerce) site; a shopper selectable indicia for indicating that the shopper has chosen to purchase the at least one product; and, a shopper activatable link back to the e-commerce site for transmitting a second  $\underline{e-mail}$  message including the shopper's choice to purchase the at least one product; transmitting the e-mail message over the Internet to at least one potential shopper; and, in response to receiving the second e-mail message transmitted back to the e-commerce site by activation of the link by the at least one potential shopper, consummating the purchase of the at least one product by the at least one potential shopper.

## Application Filing Date (1): 19980326

## Brief Summary Text (15):

A method for engaging in electronic commerce over the Internet, in accordance with an inventive arrangement, comprises the steps of: programming a first electronic mail (e-mail) message to include: a description of at least one product available for sale by an electronic commerce (e-commerce) site; a shopper selectable indicia for indicating that the shopper has chosen to purchase the at least one product; and, a shopper activatable link back to the e-commerce site for transmitting a second  $\underline{e-mail}$  message including the shopper's choice to purchase the at least one product; transmitting the e-mail message over the Internet to at least one potential shopper; and, in response to receiving the second e-mail message transmitted back to the e-commerce site by activation of the link by the at least one potential shopper, consummating the purchase of the at least one product by the at least one potential shopper.

#### Brief Summary Text (19):

A computer programmed with a routine set of instructions for generating an electronic mail (e-mail) message for engaging in electronic commerce (e-commerce) over the Internet, in accordance with another inventive arrangement, comprises: means for including in the e-mail message a graphical user interface (GUI), the GUI including a description of at least one product available for sale by an e-commerce site; a shopper selectable indicia for indicating that the shopper has chosen to purchase the at least one product; and, a shopper activatable link back to the ecommerce site for transmitting a second e-mail message including the shopper's choice to purchase the at least one product; means for transmitting the e-mail message over the Internet to at least one potential shopper; and, means operable in response to receiving the second e-mail message transmitted back to the e-commerce site by activation of the link by the at least one potential shopper, consummating the purchase or the at least one product by the at least one potential shopper.

#### Brief Summary Text (23):

A computer programmed with a routine set of instructions for generating an

electronic <u>mail (e-mail)</u> message for engaging in electronic commerce (e-commerce) over the Internet, in accordance with yet another inventive arrangement comprises: means for generating an <u>e-mail</u> message having a graphical user interface (GUI) enabling a recipient of the <u>e-mail</u> message over the Internet to order at least one product from an e-commerce site without logging on to the e-commerce site, the GUI having at least one <u>activatable link</u> for transmitting purchase data back to the e-commerce site; means for transmitting the <u>e-mail</u> message over the Internet to at least one potential shopper; and, means operable in response to receiving the purchase data, transmitted back to the e-commerce site by <u>activation of the link</u>, for consummating the purchase of the at least one product by the at least one potential shopper.

#### Detailed Description Text (14):

The inventive arrangements described herein provide for the first time an  $\underline{\text{e-mail}}$  message having a graphical user interface (GUI) enabling a recipient of said  $\underline{\text{e-mail}}$  message over the Internet to order products from an e-commerce site without logging on to the e-commerce site. The GUI has at least one activatable  $\underline{\text{link}}$  for transmitting purchase data back to said e-commerce site. The GUI can also be provided with activatable icons for purchasing one or more products when more than one product is available, and further activatable icons for entering quantities of the selected product or products to be purchased. The GUI is advantageously provided with another activatable icon for initiating a data transmission back to the e-commerce site, for example a second  $\underline{\text{e-mail}}$  message, including information representing purchase data entered by the shopper. Finally, the GUI can also be provided with an activatable icon for accessing a search utility at said e-commerce site and an activatable icon for accessing a shopping utility at said e-commerce site.

#### CLAIMS:

1. A method for engaging in electronic commerce over the Internet, comprising the steps of:

programming a first electronic <u>mail</u> (e-mail) message to include: a description of at least one product available for sale by an electronic commerce (e-commerce) site; a shopper selectable indicia for indicating that said shopper has chosen to purchase said at least one product; and, a shopper <u>activatable link</u> back to said e-commerce site for directly transmitting to said e-commerce site a second <u>e-mail</u> message including said shopper's choice to purchase said at least one product;

transmitting said first e-mail message over the Internet from said e-commerce site directly to at least one potential shopper; and,

in response to receiving said second  $\underline{e-mail}$  message transmitted back to said e-commerce site by  $\underline{activation}$  of  $\underline{said}$   $\underline{link}$  by said at least one potential shopper, consummating said purchase of said at least one product by said at least one potential shopper.

11. A computer programmed with a routine set of instructions for generating an electronic mail (e-mail) message for engaging in electronic commerce (e-commerce) over the Internet, the computer comprising:

means for including in said first <u>e-mail</u> message a graphical user interface (GUI), said GUI including a description of at least one product available for sale by an e-commerce site; a shopper selectable indicia for indicating that said shopper has chosen to purchase said at least one product; and, a shopper <u>activatable link</u> back to said e-commerce site for directly transmitting from said shopper to said e-commerce site a second <u>e-mail</u> message including said shopper's choice to purchase said at least one product;

means for transmitting said first e-mail message over the Internet from said ecommerce site directly to at least one potential shopper; and,

means operable in response to receiving said second e-mail message transmitted back to said e-commerce site by activation of said link by said at least one potential shopper, consummating said purchase of said at least one product by said at least one potential shopper.

21. A computer programmed with a routine set of instructions for generating an electronic mail (e-mail) message for engaging in electronic commerce (e-commerce) over the Internet, the computer comprising:

means for generating an e-mail message having a graphical user interface (GUI) enabling a recipient of said e-mail message over the Internet to order at least one product from an e-commerce site without logging on to said e-commerce site, said GUI having at least one activatable link for transmitting purchase data directly back to said e-commerce site;

means for transmitting said e-mail message over the Internet from said e-commerce site directly to at least one potential shopper; and,

means operable in response to receiving said purchase data, transmitted back to said e-commerce site by activation of said link, for consummating said purchase of said at least one product by said at least one potential shopper.

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Generate Collection

L8: Entry 7 of 12

File: USPT

Print

Jul 11, 2000

US-PAT-NO: 6088702

DOCUMENT-IDENTIFIER: US 6088702 A

TITLE: Group publishing system

DATE-ISSUED: July 11, 2000

INVENTOR-INFORMATION:

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APPL-NO: 09/ 030107 [PALM]
DATE FILED: February 25, 1998

INT-CL: [07] G06 F 17/30

US-CL-ISSUED: 707/103; 707/104, 707/10, 707/9, 707/1, 707/513, 707/514, 707/906,

707/533, 345/329, 345/331

US-CL-CURRENT: 707/103R; 707/1, 707/10, 707/9, 715/513, 715/514, 715/533, 715/733,

<u>715/751</u>, <u>715/906</u>

FIELD-OF-SEARCH: 707/10, 707/1, 707/9, 707/906, 707/103, 707/104, 707/533, 707/514,

707/511, 345/329, 345/331

PRIOR-ART-DISCLOSED:

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# Search Selected Search ALL Clear

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ART-UNIT: 277

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#### ABSTRACT:

The present invention is a Group Publishing System (GPS) for permitting coordinated publishing, assembly and administration of texts by an unlimited number of authors or editors, each of whom may perform word processing, document assembly and editing functions on the same or different portions of a group authored project. Each user of the system also has the capability of electronically communicating through the GPS with any other user of the system working on the same project. The word-processing functions of the GPS are standardized according to pre-defined formats, and e-mail communication links are provided for communication between all users. The system displays the assembled or partially assembled product to all users and operates in multi-media (text, video, CD-ROM, audio and photographic) formats. The output of the GPS is directly viewable, printable or downloadable in publishable format.

24 Claims, 12 Drawing figures

Generate:Collection Print

L8: Entry 7 of 12

File: USPT

Jul 11, 2000

DOCUMENT-IDENTIFIER: US 6088702 A TITLE: Group publishing system

#### Abstract Text (1):

The present invention is a Group Publishing System (GPS) for permitting coordinated publishing, assembly and administration of texts by an unlimited number of authors or editors, each of whom may perform word processing, document assembly and editing functions on the same or different portions of a group authored project. Each user of the system also has the capability of electronically communicating through the GPS with any other user of the system working on the same project. The word-processing functions of the GPS are standardized according to pre-defined formats, and e-mail communication links are provided for communication between all users. The system displays the assembled or partially assembled product to all users and operates in multi-media (text, video, CD-ROM, audio and photographic) formats. The output of the GPS is directly viewable, printable or downloadable in publishable format.

# Application Filing Date (1): 19980225

## Brief Summary Text (4):

The present invention is a Group Publishing System (GPS) for permitting coordinated or simultaneous publishing, assembly and administration of texts by an unlimited number of authors or editors, each of whom may perform word processing, document assembly and editing functions on the same or different portions of a group authored project. Each user of the system also has the capability of communicating with any other user of the system working on the same project. The word-processing functions of the GPS are standardized according to pre-defined formats, and e-mail communication links are provided for communication between all users. The system displays the assembled or partially assembled product to all users and operates in multi-media (text, video, CD-ROM, audio and photographic) formats. The output of the GPS is directly viewable, printable or downloadable in publishable format.

#### Detailed Description Text (7):

The GPS of this invention offers support for organizing the production of documents. It assists with the layout of the document, with planning tasks and responsibilities, and with tracking the progress of work. In addition, through the e-mail links embedded at appropriate locations within the GPS, it is possible for any user of the GPS to contact any other participants on a project, without having to exit the GPS to use other applications. Furthermore, administration of the project assembly process, assignment of projects to authors and editors, and overall GPS maintenance by a GPS administrator is facilitated by an administration control center.

### Detailed Description Text (15):

to determine whether there are books, topics, subtopics or sections of a group publishing project for which an assignment of author or editor has yet to be made, at this level, a display 133 of all available subtopics may be selected in order of the <u>e-mail</u> address of the author or editor assigned to the subtopic. Alternatively, a display according to subtopic name 134 may be selected, with an associated <u>e-mail</u>

links to the assigned author(s) or editor(s) for the subtopic. In addition, the user may choose to have a display generated of all topics by name for which no author or editor has yet been assigned 135. In addition, to provide a guide of the format of the GPS project data, sample topics of documents are viewable by selection of a "View Sample" 136 option. To assist in visualization of the various aspects of this invention, screen shots of specific embodiments are provided wherein like numbered sections of the represented display are as described in FIGS. 1-4. Thus, in FIG. 5, one embodiment of this level of the GPS is shown. Those skilled in the art will recognize that alternate layouts of the disclosed elements of the GPS are contemplated by this invention.

#### Detailed Description Text (17):

By selecting and highlighting the document 151, 152, 153 and selecting "View/Edit Document" 154, the GPS provides an publishing/editing control form 160 for the specific document. This form preferably comprises the following components: an indication of the current topic 161; an executable link to the current author's email address 162; the name of the current or main author of the document 163; the name of the editor 164; an executable link to the assigned editor's e-mail address 165; a listing of the current document's subheadings or subsections for the author to select which document section is to be worked on 166; an option to "Edit a Section," 167 which, upon selection, executes the command and displays the selected document section to be edited; an option 168 to view the entire chapter in viewonly mode; an option to "Spell Check" the selected section 169, selection of which opens the entire document for spell checking according to known algorithms; a selection 170 permitting the author to enter personal information such as their name, address, telephone number and similar data; 171 is a display of the date and time when the document was last modified; 172 displays the date on which the document was finally completed; 173, 174, 175, 176 are displays of the completion date of assigned aspects of the editing tasks associated with the document completion (for example, for a medically related document, these sections might include editorial signoffs by medical, pharmaceutical, grammatical and other experts, as well as signoff, for example, by an executive editor.; editorial titles, naturally, vary with the project); 177 provides a link to one or more particularly desirable databases or search engines (for example, for a medically related document, having a live link to a Medline Search engine at this point is preferred; see FIG. 8 for one embodiment of the layout of these GPS functions).

#### Detailed Description Text (19):

In response to executing the "View/Edit Chapter" selection 196, the GPS displays the Edit Control Form 200 for the specific document. This form preferably comprises the following components: an indication of the current topic 201; an executable link to the current author's e-mail address 202; the name of the current or main author of the document 203; the name of the editor 204; an executable link to the assigned editor's e-mail address 205; a listing of the current document's subheadings or subsections for the editor to select which document section is to be worked on 206; an option to "Edit a Section," 207 which, upon selection, executes the command and displays the selected document section to be edited; an option 208 to view the entire chapter in view-only mode; an option to "Spell Check" the selected section 209, selection of which opens the entire document for spell checking according to known algorithms; a selection 210 permitting the editor to enter personal information such as their name, address, telephone number and similar data; 211 is a display of the date and time when the document was last modified; 212 displays the date on which the document was finally completed; 213, 214, 215, 216 are displays of the completion date of assigned aspects of the editing tasks associated with the document completion (for example, for a medically related document, these sections might include editorial signoffs by medical, pharmaceutical, grammatical and other experts, as well as signoff, for example, by an executive editor.; editorial titles, naturally, vary with the project); 217 provides a link to one or more particularly desirable databases or search engines (for example, for a medically related document, having a live link to a Medline

Search engine at this point is preferred; see FIG. 11 for one embodiment of the layout for these functions).

#### CLAIMS:

- 2. The GPS of claim 1 wherein said GPS further comprises imbedded electronic <u>mail</u> <u>links</u> at each of the specified interfaces of said GPS to accommodate electronic communication between authors and editors assigned by said administrator to collaboration on a specified GPS project, and between said authors and editors and said administrator.
- 12. The GPS of claim 11 wherein said editor control interface providing tracking of actions implemented by said editor upon successful login to a selected project comprises input, executable or informational fields selected from the group consisting of current topic selection, executable current author e-mail, current author name, current editor name, executable current editor e-mail, a hypertext list of selected topic or subtopic document sections, executable edit selection, executable view (read-only) selection, executable spell check selection, author information edit field, a representation of the date and time of the last modification to the selected GPS project section, a representation of the date of completion of the selected GPS project section, a representation of the date of completion of each of a plurality of section editing subtasks, an executable link to search an external database, and a combination of said input, executable or informational fields.
- 19. A Group Publishing System (CPS) for asynchronous collaborative publishing and editing of a multimedia document project comprising text data, video data, audio data or combinations of these data forms, said GPS comprising:
- (a) a server hosting the GPS, to which a plurality of contributing authors or editors may link directly by personal computer upon receipt of authorization to link from a GPS administrator;
- (b) a project selection interface as a top level to which an authorized author or editor initially links upon linking to said GPS, the project selection interface including a hierarchical representation of project sections and subsections of a GPS multimedia document project, each of which representations is a hyperlink to said section or said subsection of said GPS project, such that upon selection by the author or editor, said section or subsection is made available for modification to said author or editor, provided that said author or editor successfully is able to login to said GPS;
- (c) a login control center for verification of an author's authority to access a multimedia document project comprising one of text data, video data, audio data and combinations thereof, selected from said project selection interface;
- (d) an author control interface providing project status and control of author functions implemented by said author upon successful login to a selected project;
- (e) a login control center for verification of an editor's authority to access a multimedia document project comprising one of text data, video data, audio data and combinations thereof, selected from said project selection interface;
- (f) an editor control interface providing project status and control of editor functions implemented by said editor upon successful login to a selected project;
- (g) an administrative control interface whereby overall administration of project selection for inclusion in the GPS, author and editor assignments, and project completion status is achieved; and

(h) the GPS further including imbedded electronic mail links at each of the specified interfaces of said GPS to accommodate electronic communication between authors and editors assigned by said administrator to collaboration on a specified GPS project, and between said authors and editors and said administrator,

wherein said GPS is implemented on the Internet, and

wherein said server hosting said GPS is accessed by each: contributing author or editor by providing the uniform resource locator (URL) to a browser which then links to said server.

- 22. A Group Publishing System (GPS) for asynchronous collaborative publishing and editing of a multimedia document project comprising text data, video data, audio data or combinations of these data forms, said GPS comprising:
- (a) a server hosting the CPS, to which a plurality of contributing authors or editors may link directly by personal computer upon receipt of authorization to link from a GPS administrator;
- (b) a project selection interface as a top level to which an authorized author or editor initially links upon linking to said GPS;
- (c) a login control center for verification of an author's authority to access a multimedia document project comprising one of text data, video data, audio data and combinations thereof, selected from said project selection interface, the login control center including a field for input by the author of the author's GPS system username, password, and an executable login command;
- (d) an author control interface providing project status and control of author functions implemented by said author upon successful login to a selected project, the author control interface including input, executable or informational fields selected from the group consisting of current topic selection, executable current author e-mail, current author name, current editor name, executable current editor e-mail, a hypertext list of selected topic or subtopic document sections, executable edit selection, executable view (read-only) selection, executable spell check selection, author information input field, a representation of the date and time of the last modification to the selected GPS project section, a representation of the date of completion of the selected GPS project section, a representation of the date of completion of each of a plurality of section editing subtasks, an executable link to search an external database, and a combination of said input, executable or informational fields;
- (e) a login control center for verification of an editor's authority to access a multimedia document project comprising one of text data, video data, audio data and combinations thereof, selected from said project selection interface;
- (f) an editor control interface providing project status and-control of editor functions implemented by said editor upon successful login to a selected project;
- (g) an administrative control interface whereby overall administration of project selection for inclusion in the GPS, author and editor assignments, and project completion status is achieved; and
- (h) the GPS further including imbedded electronic mail links at each of the specified interfaces of said GPS to accommodate electronic communication between authors and editors assigned by said administrator to collaboration on a specified GPS project, and between said authors and editors and said administrator,

wherein said GPS is implemented on the Internet, and wherein said server hosting said GPS is accessed by each contributing author or editor by providing the uniform resource locator (URL) to a browser which then links to said server.

- 23. A Group Publishing System (GPS) for asynchronous collaborative publishing and editing of a multimedia document project comprising text data, video data, audio data or combinations of these data forms, said GPS comprising:
- (a) a server hosting the GPS, to which a plurality of contributing authors or editors may link directly by personal computer upon receipt of authorization to link from a GPS administrator;
- (b) a project selection interface as a top level to which an authorized author or editor initially links upon linking to said GPS;
- (c) a login control center for verification of an author's authority to access a multimedia document project comprising one of text data, video data, audio data and combinations thereof, selected from said project selection interface, the login control center further including a field for input by said editor of said editor's GPS system username, password, type of editor, and an executable login command;
- (d) an author control interface providing project status and control of author functions implemented by said author upon successful login to a selected project;
- (e) a login control center for verification of an editor's authority to access a multimedia document project comprising one of text data, video data, audio data and combinations thereof, selected from said project selection interface;
- (f) an editor control interface providing project status and control of editor functions implemented by said editor upon successful login to a selected project, the editor control interface further including input, executable or informational fields selected from the group consisting of current topic selection, executable current author e-mail, current author name, current editor name, executable current editor e-mail, a hypertext list of selected topic or subtopic document sections, executable edit selection, executable view (read-only) selection, executable spell check selection, author information edit field, a representation of the date and time of the last modification to the selected GPS project section, a representation of the date of completion of the selected GPS project section, a representation of the date of completion of each of a plurality of section editing subtasks, an executable link to search an external database, and a combination of said input, executable or informational fields;
- (g) an administrative control interface whereby overall administration of project selection for inclusion in the GPS, author and editor assignments, and project completion status is achieved;
- (h) the CPS further comprising imbedded electronic <u>mail links</u> at each of the specified interfaces of said GPS to accommodate electronic communication between authors and editors assigned by said administrator to collaboration on a specified GPS project, and between said authors and editors and said administrator,

wherein said GPS is implemented on the Internet, and

wherein said server hosting said CPS is accessed by each contributing author or editor by providing the uniform resource locator (URL) to a browser which then links to said server.

- 24. A Group Publishing system (GPS) for asynchronous collaborative publishing and editing of a multimedia document project comprising text data, video data, audio data or combinations of these data forms, said GPS comprising:
- (a) a server hosting the GPS, to which a plurality of contributing authors or

editors may link directly by personal computer upon receipt of authorization to link from a GPS administrator;

- (b) a project selection interface as a top level to which an authorized author or editor initially links upon linking to said GPS;
- (c) a login control center for verification of an author's authority to access a multimedia document project comprising one of text data, video data, audio data and combinations thereof, selected from said project selection interface;
- (d) an author control interface providing project status and control of author functions implemented by said author upon successful login to a selected project;
- (e) a login control center for verification of an editor's authority to access a multimedia document project comprising one of text data, video data, audio data and combinations thereof, selected from said project selection interface;
- (f) an editor control interface providing project status and control of editor functions implemented by said editor upon successful login to a selected project;
- (q) an administrative control interface whereby overall administration of project selection for inclusion in the GPS, author and editor assignments, and project completion status is achieved, the administrative control interface further including input, executable or informational fields selected from the group consisting of a master editor, a list of all author and editor e-mail addresses, a list of all CPS book or project topics including e-mail addresses of all assigned authors or editors, a list of all GPS projects to which authors or editors have yet to be assigned, a utilities to facilitate maintenance of all aspects of the URL, an executable means to permit deletion of authors or other GPS data, a list of project status, a list of all author passwords and project assignments, a list of all editor passwords and project assignments, a list of all author's e-mail addresses and other information, a list of chapter assignments, a statistical interface for tracking of GPS usage, an executable e-mail broadcast permitting email of a given message to all GPS users, a means for entrance of new author e-mail, a means for author information editing, a means for editor assignment to GPS project sections, a means for topic deletion, a means for adding a new topic to the GPS, and a combination of said input, executable or informational fields; and
- (h) the GPS further including imbedded electronic <u>mail links</u> at each of the specified interfaces of said GPS to accommodate electronic communication between authors and editors assigned by said administrator to collaboration on a specified GPS project, and between said authors and editors and said administrator,

wherein said GPS is implemented on the Internet, and

wherein said server hosting said GPS is accessed by each contributing author or editor by providing the uniform resource locator (URL) to a browser which then links to said server.

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L8: Entry 8 of 12

File: USPT

Jan 12, 1999

DOCUMENT-IDENTIFIER: US 5860068 A

TITLE: Method and system for custom manufacture and delivery of a data product

## Application Filing Date (1): 19971204

### Detailed Description Text (8):

Each of the machines (possibly including the network computers located at the retail establishments) that interface to or form part of the system preferably include a "suite", or collection of known Internet tools to access other computers of the network and thus to obtain certain services. These services may include oneto-one messaging (e-mail), one-to-many messaging (bulletin board), on-line chat, file transfer and browsing. Various known Internet protocols are used for these services. Thus, for example, browsing is effected using the Hypertext Transfer Protocol (HTTP) or such other protocols hereinafter developed or adopted, which provides users access to multimedia files using Hypertext Markup Language (HTML) or any other hereinafter developed or adopted markup, scripting or alternative language or technique. The collection of servers that use HTTP comprise the World Wide Web, which is currently the Internet's multimedia information retrieval system. Digital files are normally transferred over the Internet using the File Transfer Protocol (FTP) in a known manner.

## Detailed Description Text (25):

In particular, after credit or payment is verified, the management subsystem (or the Internet server) preferably notifies the customer of an order "confirmation" number. Although not required, this notification may be in the form of an e-mailmessage that includes a hyperlink (with the order number comprising part of the link). When the user selects the hyperlink, the user's Web browser is launched to a tracking page (which is usually a page at the Internet server 15) that provides order status updates to the customer. The user may alternatively navigate to the tracking page and enter a tracking number to obtain the given manufacturing status updates.

# Detailed Description Text (27):

Shipping management subsystem 19 also preferably generates a second  $\underline{e}$ -mail message or otherwise provides information to the customer that his or her custom CD-ROM has been shipped. Thus, for example, the second  $\underline{e}$ -mail may include a hyperlink with an embedded shipping tracking number such that when the customer activates the link, he or she may access a tracking system (e.g., a third party site such as the UPS.RTM. or Federal Express.RTM. Web site) so that the particular movements of the product can be readily determined.

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## First Hit Fwd Refs

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Year.

L8: Entry 10 of 12

File: USPT

May 12, 1998

US-PAT-NO: 5751960

DOCUMENT-IDENTIFIER: US 5751960 A

\*\* See image for Certificate of Correction \*\*

TITLE: Electronic mail system using double forwarding suppressing function for administrating electronic message that having data format that can not be handled

at destination side

DATE-ISSUED: May 12, 1998

INVENTOR-INFORMATION:

NAME CITY STATE ZIP CODE COUNTRY

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ASSIGNEE-INFORMATION:

NAME CITY STATE ZIP CODE COUNTRY TYPE CODE

Fujitsu Limited Kawasaki JP 03

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358/400, 364/DIG.1, 364/284.3, 364/284, 364/DIG.2, 395/500, 395/200.46, 395/200.62,

395/200.75

PRIOR-ART-DISCLOSED:

U.S. PATENT DOCUMENTS

Search Selected Search ALL Clear

PAT-NO ISSUE-DATE PATENTEE-NAME US-CL

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ART-UNIT: 237

PRIMARY-EXAMINER: Lee; Thomas C.

ASSISTANT-EXAMINER: Luu; Le Hien

ATTY-AGENT-FIRM: Staas & Halsey

#### ABSTRACT:

A method and an apparatus for administrating electric <u>mails in linking</u> an electronic <u>mail</u> systems among electronic <u>mail</u> systems. The object is to hold the electronic <u>mail</u> message in the user ID means of the forwarding side when it is requested to forward an electronic <u>mail</u> message in a data format that cannot be handled by the electronic <u>mail</u> system of the destination of forwarding. In the method of <u>linking</u> electronic <u>mail</u> systems which forwards an electronic <u>mail</u> message from an electronic <u>mail</u> system of the forwarding side having a function for suppressing double forwarding to another electronic <u>mail</u> system, when the electronic <u>mail</u> message being forwarded is of a format that cannot be handled by the electronic <u>mail</u> system which is the destination of forwarding, the electronic <u>mail</u> message forwarded to a <u>linking</u> ID means in the electronic <u>mail</u> system of the forwarding side is transmitted to another <u>linking</u> ID means in the same electronic <u>mail</u> system, and the electronic <u>mail</u> message is forwarded from this another ID means to the user ID means of the forwarding side.

13 Claims, 7 Drawing figures

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# Generate:Gollection Print

L8: Entry 10 of 12 File: USPT May 12, 1998

DOCUMENT-IDENTIFIER: US 5751960 A

#### \*\* See image for Certificate of Correction \*\*

TITLE: Electronic mail system using double forwarding suppressing function for administrating electronic message that having data format that can not be handled at destination side

#### Abstract Text (1):

A method and an apparatus for administrating electric <u>mails in linking</u> an electronic <u>mail</u> systems among electronic <u>mail</u> systems. The object is to hold the electronic <u>mail</u> message in the user ID means of the forwarding side when it is requested to forward an electronic <u>mail</u> message in a data format that cannot be handled by the electronic <u>mail</u> system of the destination of forwarding. In the method of <u>linking</u> electronic <u>mail</u> systems which forwards an electronic <u>mail</u> message from an electronic <u>mail</u> system of the forwarding side having a function for suppressing double forwarding to another electronic <u>mail</u> system, when the electronic <u>mail</u> message being forwarded is of a format that cannot be handled by the electronic <u>mail</u> system which is the destination of forwarding, the electronic <u>mail</u> message forwarded to a <u>linking</u> ID means in the electronic <u>mail</u> system of the forwarding side is transmitted to another <u>linking</u> ID means in the same electronic <u>mail</u> system, and the electronic <u>mail</u> message is forwarded from this another ID means to the user ID means of the forwarding side.

# Application Filing Date (1): 19940908

#### Brief Summary Text (3):

The present invention relates to a method of administrating electronic messages in  $\underline{\text{linking}}$  electronic  $\underline{\text{mail}}$  systems at the time of forwarding electronic  $\underline{\text{mail}}$  through electronic  $\underline{\text{mail}}$  systems handling electronic  $\underline{\text{mail}}$  in different data formats.

#### Brief Summary Text (6):

Technology has also been realized according to which a plurality of different electronic <u>mail</u> systems can be <u>linked</u> together through a <u>linking</u> system, and <u>mail</u> in an electronic <u>mail</u> system can be forwarded to another electronic <u>mail</u> system via the <u>linking</u> system. When a user is a subscriber to a plurality of electronic <u>mail</u> systems, the electronic <u>mail</u> messages in the electronic <u>mail</u> systems addressed to the user can be intentionally and collectively forwarded to a particular electronic <u>mail</u> system that is frequently used by the user.

#### Brief Summary Text (7):

FIG. 5 illustrates a conventional linking system for forwarding electronic mail messages through a plurally of different independent electronic mail systems which is taught, for example, in Japanese Patent Application No. 3-014055. In FIG. 5, reference numerals 1 and 2 denote electronic mail systems different from each other, and 3 denotes a linking system for linking the electronic mail systems 1 and 2 together.

## Brief Summary Text (8):

Here, let it be assumed that a user ID(Ax) is an ID (identifier) of a user X in an electronic mail system 1, a linking ID(Ay) is an ID of the linking system 3 in the

electronic  $\underline{\text{mail}}$  system 1, a  $\underline{\text{linking ID}}(Bx)$  is a user ID at a destination in the electronic  $\underline{\text{mail}}$  system 2 to where  $\underline{\text{mail}}$  from the user X will be forwarded, and a  $\underline{\text{linking ID}}(By)$  is an ID of the  $\underline{\text{linking}}$  system 3 in the electronic  $\underline{\text{mail}}$  system 2.

# Brief Summary Text (10):

The <u>linking</u> system 3 is equipped with an ID correspondence table 31 which contains relationships between user ID means at the sources and user ID means at the destinations when electronic <u>mail</u> message is to be forwarded from one electronic <u>mail</u> system to another electronic <u>mail</u> system, and with a <u>mail</u> transmission/reception processing unit 32.

#### Brief Summary Text (11):

According to this electronic <u>mail</u> administrating system, the <u>linking</u> system 3 forwards electronic <u>mail</u> messages arriving, for example, at the user ID means serving as a buffer or a memory having ID as ID(Ax) in the electronic <u>mail</u> system 1 to the user ID means also serving as a buffer or a memory having ID as ID(BX) that has been set in advance by the user, in another electronic <u>mail</u> system 2, by utilizing a function for automatically forwarding the electronic <u>mail</u> message in the electronic <u>mail</u> system.

## Brief Summary Text (12):

For example, in a conventional electronic <u>mail</u> system 1, it is previously set that an electronic <u>mail</u> message received by a user ID means serving as a message receiving means 12, having user ID(Ax) should be automatically forwarded to a <u>linking</u> ID means 13 controlled by the <u>linking</u> system 3 and having the <u>linking</u> ID, i.e., ID(Ay). Therefore, electronic <u>mail</u> message addressed to the user ID means 12 having ID(Ax) of an user X that has arrived from another user, is forwarded to the <u>linking</u> ID means 13 having the <u>linking</u> ID(Ay). The electronic <u>mail linking</u> system 3 receives electronic <u>mail</u> message from the <u>linking</u> means 3 having the <u>linking</u> ID(Ay) of the electronic <u>mail</u> system 1, picks up the ID(Ax) of the source side from the header information of the electronic <u>mail</u>, learns the user ID means 22, having the user ID(Bx) of the destination by retrieving it from the ID correspondence table 31, and transmits the electronic <u>mail</u> message to the receiving user ID means 22 having the user ID(BX) at the destination via the <u>linking</u> ID means 23 having the <u>linking</u> ID(By) of the <u>linking</u> system 3 in the electronic <u>mail</u> system 2. Thus, the <u>mail</u> can be forwarded between different electronic <u>mail</u> systems.

#### Brief Summary Text (13):

Attention must be given when this automatic forwarding function is to be utilized. For instance, in the electronic mail system 1, when the message received by the user ID means 12, having the ID(Ax) has been set to be forwarded to the linking ID means 13 having the ID(Ay) and the message received by the means 13 having the ID (Ay) has been set to be forwarded to the user ID means 12 having the ID(Ax), electronic mail message forwarded to the user ID means 13 having ID(Ay) from the means 12 having user ID(Ax), is forwarded to the user ID means 12 from linking ID means 13, each serving as a data buffer or memory and is forwarded again by the user ID means 12 to the linking ID means 13, establishing a loop in which the electronic mail is forwarded endlessly. This includes such a complex case in that when an electronic mail message is repeatedly forwarded between the above-mentioned two means, the message may be passed through a means again, through which the message has passed previously, causing this operation to be endless loop.

# Brief Summary Text (14):

In order to avoid a loop, therefore, many electronic  $\underline{\text{mail}}$  systems employ (1) a method of suppressing double forwarding or (2) a method of stopping an electronic  $\underline{\text{mail}}$  message from being forwarded again to user ID means or  $\underline{\text{linking}}$  ID means through which the message has once passed.

# Brief Summary Text (15):

According to the former method of suppressing double forwarding, the electronic

<u>mail</u> message is inhibited from being forwarded two times consecutively. For instance, when it is designated to forward the electronic <u>mail</u> message to one ID means having a given ID and when the electronic <u>mail</u> message is forwarded to the ID means, the electronic <u>mail</u> message, that is forwarded is inhibited from being forwarded to another ID means. That is, for example, even when the electronic <u>mail</u> message was once forwarded, from the user ID means 12 having ID(Ax) to the <u>linking</u> ID means 13 having ID(Ay) and when the electronic <u>mail</u> message is about to be forwarded again from the <u>linking</u> ID means 13 having ID(Ay) to the user ID means 12 having ID(Ax), this designation is neglected.

#### Brief Summary Text (17):

In the above description, the practical <u>linking</u> system forwards the electronic <u>mail</u> message in bi-directional communication system formed between the electronic <u>mail</u> system 1 and the electronic <u>mail</u> system 2. In FIG. 5 and in the description of the invention mentioned later, however, the electronic <u>mail</u> is forwarded from the electronic <u>mail</u> system 1 to the electronic <u>mail</u> system 2 in order to simplify the description.

## Brief Summary Text (18):

In many electronic <u>mail</u> systems, the electronic <u>mail</u> messages handled in the systems have data in different formats. In order to exchange the electronic <u>mail</u> among the electronic <u>mail</u> systems having different data formats, therefore, the electronic <u>mail linking</u> system executes a code conversion on electronic <u>mail</u> (e.g., conversion from JIS code into shifted code) or a format conversion.

## Brief Summary Text (19):

In, for example, binary <u>mail</u> (facsimile data, etc.), binary <u>mail</u> that arrives at an electronic <u>mail</u> system (e.g., electronic <u>mail</u> system 1) that can handle it, can be forwarded to an electronic <u>mail</u> system (e.g., electronic <u>mail</u> system 2) that cannot handle binary <u>mail</u>. In the electronic <u>mail</u> system 2 which is the destination of forwarding the binary <u>mail</u> cannot be restored or even if it could be restored, the data would become meaningless. In the conventional <u>linking</u> system, however, no particular attention is given to such an event, and the binary <u>mail</u> is simply forwarded even to an electronic <u>mail</u> system that cannot handle the binary <u>mail</u>. As a result, it often happens that a user is not informed of the fact that electronic <u>mail</u> having a different data format has been forwarded to him.

# Brief Summary Text (21):

The present invention was accomplished in view of the above-mentioned problems, and its object is to provide a method for administrating electronic <u>mail</u> messages in <u>linking</u> electronic <u>mail</u> systems handling data in different formats, the electronic <u>mail</u> message is held in the memory or buffer means such as the user ID means having the user ID that is the source of forwarding the electronic <u>mail</u> message and, besides, this fact is noticed to the user at the destination to which the message is to be forwarded, by utilizing a function for suppressing double forwarding of electronic <u>mail</u> message or a function for stopping the electronic <u>mail</u> message from being forwarded to the another data buffer or data memory means having the ID through which it has once passed when it is requested to forward an electronic <u>mail</u> message the data format of which cannot be handled by the electronic <u>mail</u> system to which the message to be forwarded.

#### Brief Summary Text (22):

In order to achieve the above-mentioned object, the method for administrating electronic messages in <a href="linking">linking</a> electronic <a href="mailto:mailt

## Brief Summary Text (23):

The method for administrating electronic messages involves <u>linking</u> an electronic <u>mail</u> systems comprising a <u>linking</u> system, an electronic <u>mail</u> system which is a forwarding side having a function for suppressing a double-forward of the message,

connected to the linking system, and an electronic mail system which is the destination to which the message to be forwarded, and in which linking ID means controlled by the linking system, are set in each of the electronic mail systems, and wherein an electronic mail message forwarded to the linking ID means from the user ID means of the electronic mail system of the forwarding side, is forwarded to a linking ID means of opposite electronic mail system of the destination to which the message to be forwarded, through the linking system, the improvement wherein at least two linking ID means are arranged at least in the electronic\_mail system of the forwarding side and when it is judged that the electronic mail message forwarded from electronic mail system of the forwarded side, has a data format that cannot be handled by the electronic mail system of the destination side to which the message to be forwarded, the linking system of the forwarding side, transmits the electronic mail message, forwarded to a first linking ID means provided in the electronic mail system of the forwarding side, to a second linking ID means provided in the same electronic mail system, and transmits again the electronic mail message from the second linking ID means to the user ID means of the same electronic mail system.

## Drawing Description Text (3):

FIG. 1(B) is a block diagram illustrating the constitution of a method of <a href="linking">linking</a> electronic mail according to another embodiment of the present invention;

## Drawing Description Text (6):

FIGS. 4(A) and 4(B) are diagrams illustrating a <u>linking</u> system which <u>executes the</u> <u>method of linking</u> electronic, <u>mail</u> according to the embodiment of the present invention; and

## Detailed Description Text (2):

An embodiment of a system for administrating electronic messages in  $\underline{\text{linking}}$  electronic  $\underline{\text{mail}}$  systems according to the present invention will now be described in detail with reference to the drawings.

# Detailed Description Text (4):

In order to solve the above-mentioned problems according to one aspect of the present invention as shown in FIG. 1(A), there is provided a method for administrating electronic mail messages in linking electronic mail systems comprising a linking system 3, an electronic mail system 1, which is the forwarding side having a double forward-suppressing function connected to the linking system 3, and an electronic mail system 2 which is the destination side to which the message to be forwarded, and in which linking ID means 13, 23 controlled by the linking system 3 are provided in each of the electronic mail system 1 of the forwarding side and the electronic mail system 2 of the destination side, respectively, and electronic mail message forwarded to the linking ID means 13 from a user ID means 12 of the forwarding source in the electronic mail system 1 which is the forwarding side is forwarded to a user ID means 22 of  $\overline{\text{the destination}}$  of forwarding, via the linking ID means 23, in the electronic mail system 2 of the destination side, the improvement wherein at least two linking ID means 13 and 14 are arranged in at least the electronic mail system 1 of the forwarding side, and when the electronic mail message forwarded from the electronic mail system 1 of the forwarding side has a data format that cannot be handled by the electronic mail system 2 of the destination side to which the message should be forwarded, the linking system 3 transmits the electronic mail message forwarded to the first linking ID means 13 in the electronic mail system 1 of the forwarding side to the second linking ID means 14 in the electronic mail system 1 of the forwarding side and forwards again the electronic mail message from the second linking ID means 14 to the user ID means 13 of the forwarding side.

# Detailed Description Text (5):

According to another aspect of the present invention, as shown in FIG. 1(B) the basic construction thereof is similar to those as shown in FIG. 1(A), when it is

judged that the electronic <u>mail</u> message forwarded from the electronic <u>mail</u> system 1 which is the forwarding side is of a data format that cannot be handled by the electronic <u>mail</u> system 2 which is the destination side, the <u>linking</u> system 3 temporarily stores in its <u>mail</u> transmission/reception processing unit 32, the electronic <u>mail</u> message that is forwarded to the first <u>linking</u> ID means 13 in the electronic <u>mail</u> system 1 of the forwarding side, and then transmits said electronic <u>mail</u> message to the second <u>linking</u> ID means 14 in the electronic <u>mail</u> system 1 of the forwarding side, after that transmits said electronic <u>mail</u> message from the second <u>linking</u> ID means 14 to the first <u>linking</u> ID means 13, and then forwards said electronic <u>mail</u> message from the first <u>linking</u> ID means 13 to the user ID means 12 of the forwarding side.

#### Detailed Description Text (6):

According to a further aspect of the present invention as shown in FIG. 2, there is provided a system for linking electronic mail systems wherein linking ID means 13 and 23 controlled by the linking system 3 are provided in each of the electronic mail system 1 of the forwarding side having a function 11 for suppressing the forwarding to the ID means to which the electronic mail message has been forwarded, and the electronic mail system 2 of the destination side, and the electronic mail message forwarded to the linking ID means 13 from a user ID means 12 provided in the forwarding side in the electronic mail system 1 is forwarded to a user ID means 22 in the electronic <u>mail</u> system 2 of the destination side to which the message should be forwarded via the <u>linking</u> ID 23, the improvement wherein when the electronic mail message forwarded from the electronic mail system 1 of the forwarding side has data of a format that cannot be handled by the electronic mail system 2 of the destination side, the linking system 3 transmits to the user ID means 12 as a destination of forwarding, the electronic mail message that is forwarded to the <a href="linking">linking</a> ID means 13 from the user ID means 12 in the electronic mail system 1 of the forwarding side.

#### Detailed Description Text (7):

According to a still further aspect of the present invention as shown in FIG. 3, there is provided a method for administrating the electronic messages in <a href="linking">linking</a> an electronic <a href="mailto:mailt

## Detailed Description Text (8):

According to an aspect of the present invention, there is provided a <u>linking</u> system having at least two <u>linking</u> ID means 13 and 14 in an electronic <u>mail</u> system 1 that has a function for suppressing double forwarding, comprising:

# Detailed Description Text (9):

a  $\underline{\text{mail}}$  transmission/reception processing unit 32 having a function for determining whether or not an electronic  $\underline{\text{mail}}$  message forwarded to the first  $\underline{\text{linking}}$  ID 13 has a data format that can be handled by an electronic  $\underline{\text{mail}}$  system 2 of the destination side to which the message should be forwarded; and

# Detailed Description Text (10):

a <u>mail</u> processing unit 33 which, when said <u>mail</u> transmission/reception processing unit 32 judges that the electronic <u>mail</u> cannot be handled by the electronic <u>mail</u> system 2 of the destination side, designates the second ID means 14 which is separated from the first <u>linking</u> ID means 13 to forward the electronic <u>mail</u> message to the user ID means 12 which is the source that has forwarded the electronic <u>mail</u> message as a destination to which the message should be forwarded and so controls said first <u>linking</u> ID means 13 as to transmit said electronic <u>mail</u> message to the

second linking ID means 14.

## Detailed Description Text (11):

That is, when the electronic <u>mail</u> stored in the first <u>linking</u> ID means 13 is to be transmitted to the second <u>linking</u> ID means 14 according to the above-mentioned embodiment, it is not allowed to transmit new electronic <u>mail</u> message from the first <u>linking</u> ID means 13 to the second <u>linking</u> ID means 14 if the old electronic <u>mail</u> message is stored in the second <u>linking</u> ID means 14. Therefore, the electronic <u>mail</u> message that has been stored in the second <u>linking</u> ID means 14 must be transmitted to the user ID means 12 so that the memory of the second <u>linking</u> ID means 14 becomes empty and, then, the required electronic <u>mail</u> message must be transmitted from the first <u>linking</u> ID means 13 to the second <u>linking</u> ID means 14. Thereafter, the second <u>linking</u> ID means 14 forwards the electronic <u>mail</u> message received from the first <u>linking</u> ID means 13 to the user ID means 12.

# <u>Detailed Description Text</u> (12):

According to another aspect of the present invention, there is provided a <a href="linking">linking</a> system wherein the <a href="mail">mail</a> processing unit 33 designates the first <a href="linking">linking</a> ID means 13 to forward the electronic <a href="mail">mail</a> message to the user ID means 12 that is the source of forwarding the electronic <a href="mail">mail</a> message instead of designating the first <a href="linking">linking</a> ID means 13 to forward the electronic <a href="mail">mail</a> message to the second <a href="mail">linking</a> ID means 14 so as to transmit the electronic <a href="mail">mail</a> message to the first <a href="mail">linking</a> ID means 13.

#### Detailed Description Text (13):

This embodiment is based upon the same technical idea as that of the aforementioned embodiment. In transmitting the electronic  $\underline{\text{mail}}$  message from the second  $\underline{\text{linking}}$  ID means 14 to the first  $\underline{\text{linking}}$  ID means 13 in the system of FIG. 1(B), in particular, the memory of the first  $\underline{\text{linking}}$  ID means 13 must be rendered empty. For this purpose, a step is provided to transmit the electronic  $\underline{\text{mail}}$  information stored in the first linking ID means 13 to the user ID means 12.

# Detailed Description Text (14):

According to a further aspect of the present invention, there is provided an administrating electronic messages in <a href="linking">linking</a> electronic <a href="mail">mail</a> systems comprising a mail transmission/reception processing unit 32 having a function for judging whether or not an electronic <a href="mail">mail</a> message forwarded to a <a href="linking">linking</a> ID means in an electronic <a href="mail">mail</a> system having a function for suppressing the forwarding to the ID means to which the electronic <a href="mail">mail</a> message has been forwarded, can be handled by an electronic <a href="mail">mail</a> system which is the destination to where the electronic <a href="mail">mail</a> transmission/reception processing unit 32 judges that the electronic <a href="mail">mail</a> cannot be handled by the electronic <a href="mail">mail</a> system of the destination to where it is forwarded, controls said <a href="mail">linking</a> ID means to transmit the electronic <a href="mail">mail</a> message to the user ID means which is the source side of forwarding the electronic <a href="mail">mail</a> message.

# Detailed Description Text (15):

According to a still further aspect of the present invention, there is provided a <a href="linking">linking</a> system comprising an ID correspondence table 31 in which is stored a user ID of the destination that corresponds to a user ID of the forwarding source wherein, when a <a href="mailto:m

## Detailed Description Text (16):

Referring to FIG. 1(A), the electronic <u>mail</u> system 1 has a function for suppressing double forwarding. The user ID means having user ID as ID(Ax) of the user X has

been designated to forward the electronic  $\underline{\text{mail}}$  message, and the electronic  $\underline{\text{mail}}$  message transmitted to the user ID means 12, identified by the user ID(Ax), is automatically forwarded to the  $\underline{\text{linking}}$  ID means 13 identified by the  $\underline{\text{linking}}$  ID(Ay) which is controlled by the  $\underline{\text{linking}}$  system 3 in the electronic  $\underline{\text{mail}}$  system 1. Here, it is presumed that the electronic  $\underline{\text{mail}}$  system 1 handles the electronic  $\underline{\text{mail}}$  message (such as binary data, facsimiles and the like) of a data format that cannot be handled by the electronic  $\underline{\text{mail}}$  system 2.

# Detailed Description Text (17):

It is now presumed that the electronic <u>mail</u> message forwarded to the <u>linking</u> ID means 13 having an identification number as ID(Ay) of the <u>linking</u> system 3 from the user ID means 12 having the user ID(Ax) is binary data.

#### Detailed Description Text (18):

(1) In the <u>linking</u> system, the <u>mail</u> transmission/reception processing unit 32 judges that the electronic <u>mail</u> message received by the <u>linking</u> ID means 13 having the linking ID(Ay) is binary <u>mail</u>.

#### Detailed Description Text (19):

(2) While being controlled by the <u>mail</u> processing unit 33, another <u>linking</u> ID means 14 having the identification number as ID(Az) controlled by the <u>linking</u> system 3 in the electronic <u>mail</u> system 1, is designated to forward the electronic <u>mail</u> message to the user ID means 12 having ID(Ax) as an identification number, and the electronic <u>mail</u> message is transmitted from the <u>linking</u> ID means 13 having ID(Ay) as an identification number to the <u>linking</u> ID(Az) 14, i.e., the <u>linking</u> ID means 14 having an ID number of ID(Az).

#### Detailed Description Text (20):

(3) The  $\underline{\text{linking}}$  ID(Az) 14 forwards the electronic  $\underline{\text{mail}}$  that is received to the user ID means 12 having the user ID(Ax).

#### <u>Detailed Description Text</u> (21):

(4) The user ID means 12 having the user ID as ID(Ax) has been designated to forward the electronic mail message that is received to the linking ID means 13 having the linking ID(Ay). Here, however, the electronic mail message from the linking ID(Az) means 14, having linking ID as is a forwarded mail, and it is not allowed to forward it consecutively to another ID means due to the function for suppressing double forwarding. Accordingly, the designation of forwarding is neglected, and the electronic mail message (binary data) that is received stays at the user ID means 12 having user ID as ID(AX) which is the forwarding source.

## Detailed Description Text (22):

In the above-mentioned method of <a href="linking">linking</a> electronic <a href="mail">mail</a> systems, the binary data received by the <a href="linking">linking</a> ID means 13 having ID as ID(Az) is transmitted to the <a href="linking">linking</a> ID means 14 having ID(Az) to the user ID means 12 having ID(Ax). The present invention, however, is in no way limited thereto only. That is, as shown in FIG. 1 (B), the <a href="linking">linking</a> system 3 may once down-load the binary data received by the <a href="linking">linking</a> ID means 13 having ID(Ay) in its own station 3, designate the <a href="linking">linking</a> ID means 13 having ID(Ay) to forward the electronic <a href="mail">mail</a> message to the user ID means 12 having ID(Ax), transmit the down-loaded electronic <a href="mail">mail</a> message to the <a href="linking">linking</a> ID means 14 having ID(Az), transmit a binary data from the <a href="linking">linking</a> ID means 14, having ID(Az) to the <a href="linking">linking</a> ID means 13 having ID(Ay) to the user ID means having ID(Ax).

# Detailed Description Text (23):

In FIG. 2, the electronic <u>mail</u> system 1 is suppressing forwarding to an ID means through which an electronic <u>mail</u> has once passed. Similarly to the above-mentioned case, furthermore, the user ID means 12 having ID(Ax) of the user X has been designated to forward the electronic <u>mail</u> to the <u>linking</u> ID means 13 having ID(Ay).

Here, furthermore, the electronic mail system 1 handles the electronic mail message (binary data in this case) in a format that cannot be handled by the electronic mail system 2.

# Detailed Description Text (24):

It is now presumed that the electronic mail forwarded from the user ID means 12 having ID(Ax) to the linking ID means having ID(Ay) of the linking system 3 is binary data.

## Detailed Description Text (25):

(1) In the linking system, the mail transmission/reception unit 32 judges that the electronic mail message received by the linking ID means 13 having ID(Ay) is binary data.

## Detailed Description Text (26):

(2) Then, being controlled by the mail processing unit 33, the electronic mail message forwarded to the linking ID means 13 having ID as ID(Ay) is transmitted from the <u>linking</u> ID means 13 having ID(Ay) to the user ID means 12 having ID(Ax) which is the forwarding side.

## Detailed Description Text (27):

(3) The user ID means 12 having ID(Ax) has been designated to forward the electronic mail message that is received by the linking ID means 13 having ID(Ay). However, since the linking ID means 13 having ID(Ay) is the same linking ID means (source of transmission) through which the electronic mail has once passed, the designation of forwarding is neglected. Accordingly, the electronic mail message (binary data) stays at the user ID means 12 having ID(Ax) which the forwarding side.

#### Detailed Description Text (28):

FIG. 3 illustrates a system similar to that of FIG. 1 wherein, when the electronic mail message received by the linking ID means 13 having ID(Ay) is binary, the binary data is returned to the user ID means 12 having ID(Ax) which is the forwarding side, and the mail processing unit 33 in the linking system 3 picks up the user ID means 12 having ID as ID(Ax) which is the forwarding side from header information of the binary mail message and searches the ID correspondence table 31 to obtain a user ID(Bx) of the user ID means 22 at a destination of forwarding in the electronic mail system 2 which is the destination of forwarding. Then, for example, a notifying mail message (e.g., an electronic mail message of a form that can be handled by the electronic mail system 2, such as a text data, etc.) stating that "the binary mail message is returned to the user ID means 12 having ID as ID (Ax)", is transmitted from a linking ID means 23 having ID(By) in the electronic mail system 2 to the user ID means 22 having user ID means having ID(Bx) at the destination of forwarding in the electronic mail system 2.

#### Detailed Description Text (32):

FIGS. 4(A) and 4(B) illustrate a system for carrying out the method for administrating electronic mail messages in linking electronic mail systems according to an embodiment of the present invention. In this embodiment, the binary data is held at the user ID means 12 which is the forwarding side by using the function for suppressing double forwarding, and this fact is notified to the user ID means 22 at the destination of forwarding in the electronic mail system which is the destination of forwarding.

## Detailed Description Text (34):

The linking system 3 is widely constituted by an ID correspondence table 31, a mail transmission/reception processing unit 32, and a binary mail processing unit 33.

## Detailed Description Text (35):

The ID correspondence table 31 is a table in which are registered a user ID which

is the forwarding side in the electronic <u>mail</u> system 1 and a user ID which is the destination of forwarding in the electronic <u>mail</u> system 2, which correspond to each other. In this embodiment, for instance, the user X has the user ID means 12 having ID(Ax) in the electronic <u>mail</u> system 1 and the user ID means 22 having ID as ID(Bx) in the electronic <u>mail</u> system 2, and the electronic <u>mail</u> arriving at the user ID means 12 having ID as ID(Ax) in the electronic <u>mail</u> system 1 is intentionally and collectively forwarded to the user ID means 22 having ID as ID(AX) in the electronic <u>mail</u> system 2. In this case, the user ID means 22 having ID as ID(Bx) is registered as a destination of forwarding being corresponded to the user ID means 12 having ID(Ax). The ID correspondence table 31 stores such correspondences in the form of a table in response to a request from the user who wants forwarding (linking) between electronic mail systems.

#### Detailed Description Text (36):

The <u>mail</u> transmission/reception processing unit 32 is constituted by a <u>mail</u> transmission/reception processing unit 321 for the electronic <u>mail</u> system 1 and a <u>mail</u> transmission/reception processing unit 322 for the electronic <u>mail</u> system 2. The <u>mail</u> transmission/reception processing unit 321 is constituted by a command issuing unit 3211 and a message receiving unit 3212. The command issuing unit 3211 has a function of sending a command for <u>mail</u> operation to the electronic <u>mail</u> system 1 through the <u>linking</u> ID means 13 having ID(Ay) or the <u>linking</u> ID means 14 having ID(Az), and the message receiving unit 3212 has a function of receiving a reply or a <u>mail</u> message from the electronic <u>mail</u> system 1.

#### Detailed Description Text (37):

The command issuing unit 3211 and the message receiving unit 3212 issue an electronic <u>mail</u> message (e.g., a reply to the binary data) to the electronic <u>mail</u> system 1 being controlled by a <u>mail</u> reply operation unit 333 that will be mentioned later. Moreover, the command issuing unit 3211 and the message receiving unit 3212 can access at a suitable timing (e.g., maintaining a predetermined time interval), to the electronic <u>mail</u> system 1 through the <u>linking</u> ID means 13 having ID as ID(Ay) to monitor whether there is a new electronic mail data or not.

## Detailed Description Text (38):

The <u>mail</u> transmission/reception processing unit 322 is constituted by a command issuing unit 3221 and a message receiving unit 3222. The command issuing unit 3221 has a function of feeding a command for <u>mail</u> operation by accessing to the electronic <u>mail</u> system 2, through the <u>linking</u> means having ID as ID(By), and the message receiving unit 3222 has a function of receiving a reply from the electronic <u>mail</u> system 2.

## Detailed Description Text (40):

When the electronic data received from the electronic <u>mail</u> system 1 is a text data, the <u>mail</u> reply operation unit 333 transmits the content thereof to the user ID means having ID(Bx) at the destination of forwarding from the <u>linking</u> ID means having ID(By) in the electronic <u>mail</u> system 2 through the command issuing unit 3221 of the main transmission/reception processing unit 322.

#### <u>Detailed Description Text</u> (41):

When the electronic data received from the electronic <u>mail</u> system 1 is a binary data, on the other hand, the <u>mail</u> reply operation unit 333 transmits the content thereof to the <u>linking</u> ID means having ID(Az) from the <u>linking</u> ID means having ID (Ay) in the electronic <u>mail</u> system 1 through the command issuing unit 3211 of the main transmission/reception processing unit 321. Prior to this, the <u>linking</u> ID means having ID(Az) has been designated to forward the electronic data to the user ID means having ID(Ax) which is the destination of forwarding. In the case of the binary data, furthermore, the notifying <u>mail</u> operation unit 332 is controlled to form a notifying message, and the content thereof is transmitted to the user ID means having ID(Bx) at the destination of forwarding from the <u>linking</u> ID means having ID(By) in the electronic <u>mail</u> system 2 through the command issuing unit 3221

of the mail transmission/reception unit 322.

## <u>Detailed Description Text</u> (44):

The <u>linking</u> system 3 has a <u>linking</u> ID means having ID as ID(Ay) and a <u>linking</u> ID means having ID as ID(Az) in the electronic <u>mail</u> system 1 and, further, has a <u>linking</u> ID means having ID as ID(By) in the electronic <u>mail</u> system 2. Furthermore, the user ID means having ID as ID(Ax) in the electronic <u>mail</u> system 1 has been designated to forward the electronic <u>mail</u> to the <u>linking</u> ID means having ID(Ay) which is the destination of forwarding.

#### Detailed Description Text (45):

It is now presumed that a binary  $\underline{\text{mail}}$  message has arrived at the user ID means having ID(Ax) of the user X from a user in the electronic  $\underline{\text{mail}}$  system 1. The binary  $\underline{\text{mail}}$  is forwarded from the user ID means having ID(Ax) to the  $\underline{\text{linking}}$  ID means having ID(Ay).

#### Detailed Description Text (46):

The <u>linking</u> system 3 fetches the binary data that is forwarded to the <u>linking</u> ID means having ID(Ay), and the message receiving unit 3212 judges that it is a binary data. The judged result is notified to the <u>mail</u> reply operation unit 333 which then designates the <u>linking</u> ID means having ID(AX) through the command issuing unit 3211 to forward the binary data to the user ID means having ID(Ax) which is the destination of forwarding and, then, designates the <u>linking</u> means having ID(Ay) to forward the binary data to the linking ID means having ID(Az).

## Detailed Description Text (50):

Upon receiving from the <u>mail</u> reply operation unit 333 a notice that the <u>mail</u> message forwarded from the electronic <u>mail</u> system 1 is a binary data, the notifying <u>mail</u> message reply operation unit 332 checks the user ID means of ID(Ax) which is the forwarding source based upon header information of the binary <u>mail</u>, makes reference to the ID correspondence table 31 to retrieve the user ID means of ID(BX) at the destination of forwarding in the electronic <u>mail</u> system 2 that corresponds to the user ID means of ID(Ax), forms a notification message stating that the binary data has arrived at the electronic <u>mail</u> system 1, and transmits the content of the notification message from the <u>linking</u> ID(By) in the <u>linking mail</u> system 2, via the command issuing unit 3221, to the user ID(Bx) at the destination of forwarding retrieved in the ID correspondence table 31.

## Detailed Description Text (52):

The present invention can be put into practice in a variety of modifications. In the above-mentioned embodiment, the <a href="linking">linking</a> system 3 has transmitted the binary data that is received from the <a href="linking">linking</a> ID means of ID(Ay) to the <a href="linking">linking</a> ID means of ID(Ay) in the electronic <a href="mail">mail</a> system 1. The invention, however, is in no way limited thereto only but may be one in which the binary data forwarded from the user ID means of ID(Ax) to the <a href="linking">linking</a> ID means of ID(Ax) to the <a href="linking">linking</a> ID means of ID(Az) is down-loaded by the <a href="linking">linking</a> system 3 and is held therein, and is then transmitted from the <a href="linking">linking</a> ID means of ID(Az) to the <a href="linking">linking</a> ID means of ID(Ay) to the <a href="linking">linking</a> ID means of ID(Ay) to the <a href="linking">linking</a> ID means of ID(Ay) may be so designated as to forward the binary <a href="mail">mail</a> to the user ID means of ID(Ax) which is the destination of forwarding.

## Detailed Description Text (53):

Moreover, the electronic <u>mail</u> system 1 may be provided with a function for suppressing the forwarding to the ID through which the binary data has already passed instead of the function for suppressing the double forwarding. In this case, upon receiving the notice that the electronic <u>mail</u> that is received is a binary data, the <u>mail</u> reply operation unit 333 of the <u>linking</u> system 3 transmits the binary data from the <u>linking</u> ID means of ID(Ay) or the <u>linking</u> ID means of ID(Az) to the user ID means of ID(Ax) via the command issuing unit 3211. In this case, the user ID means of ID(Ax) has been so designated as to forward the binary data that

is received to the linking ID means of ID(Ay). At this moment, however, the linking ID means of ID(Ay) is the ID through which the binary mail has already passed. Therefore, the user ID means of ID(Ax) suppresses the forwarding to the linking ID means of ID(Ay). As a result, the binary data is held at the user ID means of ID (Ax).

# Detailed Description Text (54):

In linking an electronic data between the electronic mail systems handling data in different formats according to the present invention as described above, when it is requested to forward the electronic mail in a data format that cannot be handled by the electronic mail system at the destination of forwarding, the electronic mail is held at the user ID at the forwarding source by utilizing the function for suppressing double forwarding of the electronic mail system or the function for suppressing the forwarding to the ID through which the electronic mail has already passed. As required, furthermore, this fact is notified to the user ID at the destination of forwarding in the electronic mail system which is the destination of forwarding. Therefore, the user learns that the electronic mail message cannot be forwarded but has arrived at the electronic mail system without the need of regularly checking for electronic mail messages in the electronic mail system to which access is rarely made.

#### CLAIMS:

- 1. A method for administrating electronic messages in linking an electronic mail systems, comprising:
- a linking system,

an electronic mail system which is a forwarding side having a double forwardingsuppressing function connected to said linking system,

and an electronic mail system which is the destination to which the mail message to be forwarded, and in which linking ID means controlled by the linking system are set in each of the electronic mail systems, and wherein an electronic mail message forwarded to the linking ID means from the user ID means of the electronic mail system of the forwarding side, is forwarded to a linking ID means of opposite electronic mail system of the destination to which the message to be forwarded, through the linking system, wherein at least two linking ID means are arranged at least in the electronic mail system of the forwarding side and when it is judged that the electronic mail message forwarded from electronic mail system of the forwarded side has a data format that cannot be handled by the electronic mail system of the destination side to which the message to be forwarded, the linking system of the forwarding side transmits the electronic mail message forwarded to a first linking ID means provided in the electronic mail system of the forwarding side to a second linking ID means provided in the same electronic mail system, and transmits again the electronic mail message from the second linking ID means to the user ID means of the same electronic mail system.

- 2. A method for administrating electronic mails in linking an electronic mail systems according to claim 1, wherein when the linking ID means in the electronic <u>mail</u> system which is the forwarding side has received an electronic <u>mail</u> message in a data format that cannot be handled by the electronic mail system which is the destination of forwarding, the linking system transmits to the user ID means of the destination of forwarding in the electronic mail system which is the destination of forwarding a notifying message to notify the user that the electronic mail system which is the destination of forwarding has received a notifying message saying that it receive an electronic mail message data format of which cannot be handled thereby.
- 3. A linking system for carrying out the method for administrating electronic mails

in linking an electronic mail systems according to claim 1, comprising:

- a <u>mail</u> transmission/reception processing unit (32) having at least two <u>linking</u> ID means in an electronic mail system that has a function for suppressing doubleforwarding and further having a function for determining whether an electronic mail message forwarded to the first linking ID means has a data format that can be handled by an electronic mail system of the destination to which the electronic mail message is forwarded; and
- a mail processing unit (33) which, when said mail transmission/reception processing unit judges that the electronic mail message cannot be handled by the electronic mail system of the destination to which it is forwarded, designates the second ID means which is separated from the first linking ID means to forward the electronic mail message to the user ID means that has forwarded the electronic mail message, and so works that said electronic  $\underline{\text{mail}}$  message is transmitted from said first linking ID means to said second linking ID means and that said electronic mail message is transmitted from said second\_linking ID means to said user ID means of the source of forwarding.
- 4. A linking system according to claim 3, wherein said mail message processing unit 33 designates said first linking ID means to forward the electronic mail message to the user ID means that is the source of forwarding the electronic mail message, instructs said second <u>linking</u> ID means to transmit said electronic <u>mail</u> message to said first linking ID means, and further causes said electronic mail message to be transmitted from said first <a href="linking">linking</a> ID means to the user ID means of the forwarding side, instead of designating the first linking ID means to forward the electronic mail message to the second linking ID means.
- 5. A linking system according to claim 4, further comprising an ID correspondence table in which is stored a user ID of the destination of forwarding that corresponds to a user ID means of the forwarding side wherein, when a mail transmission/reception processing unit judges that an electronic mail message cannot be handled by an electronic mail system of the destination of forwarding, said mail processing unit forms a notifying information for notifying the user that the electronic mail message that is forwarded, cannot be handled by the electronic mail system of the destination of forwarding, and transmits said notifying information from a linking ID means in the electronic mail system of the destination of forwarding to the user ID means of the destination of forwarding retrieved by said ID correspondence table.
- 6. A linking system according to claims 3, further comprising an ID correspondence table (31) in which is stored a user ID of the destination of forwarding that corresponds to a user ID means of the forwarding side wherein, when a mail transmission/reception processing unit judges that an electronic mail message cannot be handled by an electronic mail system of the destination of forwarding, said mail processing unit forms a notifying information for notifying the user that the electronic mail message that is forwarded, cannot be handled by the electronic mail system of the destination of forwarding, and transmits said notifying information from a <a href="mailto:linking">linking</a> ID means in the electronic\_mail system of the destination of forwarding to the user ID means of the destination of forwarding retrieved by said ID correspondence table.
- 7. A method for administrating electronic messages in linking an electronic mail systems, comprising:
- a linking system,
- an electronic mail system which is the forwarding side having a double forwardsuppressing function connected to the linking system,

and an electronic mail system which is the destination to which the message to be forwarded, and in which linking ID means controlled by the linking system are set in each of the electronic mail systems, and wherein an electronic mail message forwarded to the linking ID means from the user ID means of the electronic mail system of the forwarding source, is forwarded to a linking ID means of opposite electronic mail system of the destination to which the message to be forwarded, through the <u>linking</u> system, wherein at least two <u>linking</u> ID means are arranged at least in the electronic mail system of the forwarding side and when it is judged that the electronic mail message forwarded from electronic mail system of the forwarded side has a data format that cannot be handled by the electronic mail system of the destination side to which the message to be forwarded, the linking system stores the electronic mail forwarded in the first linking ID means in the electronic mail system which is the forwarding side, transmits said electronic mail message to the second linking ID means in the electronic mail system which is the forwarding side such that the electronic mail message is transmitted from said second linking ID means to said first linking ID means, and then forwards said electronic mail message from said first linking ID means to the user ID means of the forwarding side.

- 8. A <u>linking</u> system for carrying out the method for administrating electronic <u>mails</u> in <u>linking</u> an electronic <u>mail</u> systems according to claim 7, comprising:
- a <u>mail</u> transmission/reception processing unit (32) having a function for judging whether or not electronic <u>mail</u> message forwarded to a <u>linking</u> ID means in an electronic <u>mail</u> systems having a function for suppressing the forwarding to the ID means to which the electronic <u>mail</u> message has already been forwarded, can be handled by an electronic <u>mail</u> system of the destination to which the electronic mail message is forwarded; and
- a <u>mail</u> processing unit (33) which, when said <u>mail</u> transmission/reception processing unit 32 judges that the electronic <u>mail</u> message cannot be handled by the electronic <u>mail</u> system of the destination to which it is forwarded, controls said <u>linking</u> ID means to transmit said electronic <u>mail</u> message to the user ID means which is the source of forwarding the electronic <u>mail</u> message.
- 9. A <u>linking</u> system according to claim 8, further comprising an ID correspondence table in which is stored a user ID of the destination of forwarding that corresponds to a user ID means of the forwarding side wherein, when a <u>mail</u> transmission/reception processing unit judges that an electronic <u>mail</u> message cannot be handled by an electronic <u>mail</u> system of the destination of forwarding, said <u>mail</u> processing unit forms a notifying information for notifying the user that the electronic <u>mail</u> message that is forwarded, cannot be handled by the electronic <u>mail</u> system of the destination of forwarding, and transmits said notifying information from a <u>linking</u> ID means in the electronic <u>mail</u> system of the destination of forwarding to the user ID means of the destination of forwarding retrieved by said ID correspondence table.
- 10. A method for administrating electronic <u>mails in linking</u> an electronic <u>mail</u> systems according to claim 7, wherein when the <u>linking</u> ID means in the electronic <u>mail</u> system which is the forwarding side has received an electronic <u>mail</u> message in a data format that cannot be handled by the electronic <u>mail</u> system which is the destination of forwarding, the <u>linking</u> system transmits to the user ID means of the destination of forwarding in the electronic <u>mail</u> system which is the destination of forwarding a notifying message to notify the user that the electronic <u>mail</u> system which is the destination of forwarding has received a notifying message saying that it receive an electronic <u>mail</u> message data format of which cannot be handled thereby.
- 11. A <u>linking</u> system according to claim 8, further comprising an ID correspondence table in which is stored a user ID of the destination of forwarding that

corresponds to a user ID means of the forwarding side wherein, when a <u>mail</u> transmission/reception processing unit judges that an electronic <u>mail</u> message cannot be handled by an electronic <u>mail</u> system of the destination of forwarding, said <u>mail</u> processing unit forms a notifying information for notifying the user that the electronic <u>mail</u> message that is forwarded, cannot be handled by the electronic <u>mail</u> system of the destination of forwarding, and transmits said notifying information from a <u>linking</u> ID means in the electronic <u>mail</u> system of the destination of forwarding to the user ID means of the destination of forwarding retrieved by said ID correspondence table.

12. An apparatus for <u>linking</u> electronic <u>mail</u> systems including the capability to forward a message, said system comprising:

an originating <u>mail</u> system forwarding to a destination <u>mail</u> system, the originating <u>mail</u> system and the destination <u>mail</u> system being coupled via a <u>linking</u> system, the originating <u>mail</u> system having a first <u>linking</u> ID unit, a second <u>linking</u> ID unit, a user ID unit, when it is determined that a data format of the message formed at the originating <u>mail</u> system is not compatible with a data format of the destination <u>mail</u> system, the <u>linking</u> system transmits the message transmitted to the first <u>linking</u> ID unit to the second <u>linking</u> ID unit, and the message from the second <u>linking</u> ID unit is again transmitted to the user ID unit within the originating <u>mail</u> system.

- 13. An method of forwarding a message from an originating  $\underline{\text{mail}}$  system to a destination  $\underline{\text{mail}}$  system via a  $\underline{\text{linking}}$  system, the originating  $\underline{\text{mail}}$  system including at least two  $\underline{\text{linking}}$  ID units used for suppressing double forwarding, comprising the steps of:
- (a) determining whether a data format of the message formed at the originating mail system is compatable with a data format of the destination mail system, and
- (b) if the data formats as determined in step (a) are not compatable, then transmitting by the linking system the message transmitted to the first linking ID unit to the second linking ID, and then transmitting the message from the second linking ID unit to the user ID unit.

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